

PBM CONTACT INFORMATION FOR REIMBURSEMENT APPEALS

A & A Services LLC #140111

(dba Sav-Rx Prescription Services)

Phone: 800-228-3108

Email: macpricing@savrx.com

Website: www.savrx.com

Alius Health, LLC #140198

Phone: 800-880-9902 or 800-970-3242

Email: macappeal@scriptcare.com

Website: www.scriptcare.com

Alluma, LLC #140212

Phone: (MAC Dep.) 314-684-5606 (Help Desk) 800-711-5672

Email: MACDepartment@express-scripts.com

Website: prc.express-scripts.com

AmWINS Group Benefits, LLC #140171

(dba AmWINS Rx)

Phone: 401-372-3403

Email: Larissa.newman@amwins.com

Website: www.pharmacy.medimpact.com

Archimedes LLC #140233

Phone: 800-788-2949, option 1 (x2) or 858-790-7165

Email: mac@medimpact.com

Website: <https://pharmacy.medimpact.com/> or www.medimpact.com

Benecard Services #140196

(dba Benecard PBF)

Phone: 877-723-6004

Email: NetworkQuality@benecardpbf.com

Website: www.benecardpbf.com/PBF/informationOnMAC.do

Blue Cross Blue Shield of MS #140147

Phone: 800-551-5258, option 4

Pharmacy portal: macappeals@bcbsms.com

Website: www.bcbsms.com

PBM CONTACT INFORMATION FOR REIMBURSEMENT APPEALS

Capital Rx #140234

Phone: 855-457-5264 (Myers and Stauffer)

Email: info@mslcrps.com

Website: www.judi.health/capital-rx-pharmacists

CarelonRx, Inc #140202

Phone: 847-559-3977

Email: MACInquiries@CVSHealth.com or MACInquiries@CVSCaremark.com

Website: <https://rxservices.cvscaremark.com>

Caremark PCS Health, LLC #140116

(dba CVS Caremark)

Phone: 847-559-3977

Email: MACInquiries@CVSHealth.com or MACInquiries@CVSCaremark.com

Website: <https://rxservices.cvscaremark.com>

Centene Pharmacy Services, Inc. #140185

Phone: (MAC Dep.) 314-684-5606 (Help Desk) 800-711-5672

Email: MACDepartment@express-scripts.com

Website: prc.express-scripts.com

Costco Health Solutions, Inc #140193

Phone: 866-459-3322 or 608-298-5777

Email: chsreimbursement@costco.com

Website: www.CostcoHealthSolutions.com

Drex, Inc #140254

Phone: 844-728-3479

Email: claimappeals@drex.com or drex_invoicing@amps.com

Website: <https://drex.com/provider-reference>

DST Pharmacy Solutions, Inc. #140106

Phone: 800-522-7487 or 866-211-9459

Email: pharmacyaudit3@sscinc.com

Website: <https://www.argushealth.com/myargus/MyArgus> (800-792-7487 helpdesk)

EmpiRx Health, LLC #140238

Phone: 800-880-9902 or 800-970-3242

PBM CONTACT INFORMATION FOR REIMBURSEMENT APPEALS

Email: macappeal@scriptcare.com

Website: www.scriptcare.com

Express Scripts Administrator, LLC #140117

Express Scripts, Inc #140248

Phone: (MAC Dep.) 314-684-5606 (Help Desk) 800 711-5672

Email: MACDepartment@express-scripts.com

Website: PRC.express-scripts.com

Fairos Rx, LLC #140210

Phone: 800-880-9902 or 800-970-3242

Email: macappeal@scriptcare.com

Website: scriptcare.com

Fairview Pharmacy Services #140188

(dba Clearscript)

Phone: 800-788-2949, option 1 (x2) or 858-790-7165

Email: mac@medimpact.com

Website: <https://pharmacy.medimpact.com/> or www.medimpact.com

Healthcare Highways Rx #140224

(dba CerpassRx)

Phone: 800-880-9902 or 800-970-3242

Email: macappeal@scriptcare.com

Website: www.scriptcare.com

Hospitality Rx, LLC #140176

Phone: 888-886-5822

Email: pharmacyinfo@welldyne.com

Website: welldyne.com/for-pharmacies

Humana Pharmacy Solution, Inc #140143

Phone: 800-693-1487 or 866-211-9459

Email: pharmacypricingreview@humana.com

Website: provider.humana.com/pharmacy-resources

Illuminate Rx, Inc. #140251

Phone: 844-431-8889 or 800-473-1922

Email: macappeals@rxsense.com

Website: www.illuminate-rx.com/resources or <http://pharmacy.rxsense.com>

PBM CONTACT INFORMATION FOR REIMBURSEMENT APPEALS

Independent Health's Pharmacy Benefit Dimensions, LLC #140200

Phone number: 800-993-9898

Email: Mac.Appeals@independenthealth.com

Website: independenthealth.com

Kroger Prescription Plans. Inc #140124

Phone: 800-788-2949, option 1 (x2) or 858-790-7165

Email: mac@medimpact.com

Website: <https://pharmacy.medimpact.com/> or www.medimpact.com

Leadway Pharmacy Benefit Management, Inc #140127

(dba Leadway Rx)

Phone: 888-878-7855

Email: jgulley@leadwayrx.com

Website: leadwayrx.com

LucyRx Health Solutions Ohio, LLC #140128

LucyRx Health Solutions, Inc. #140252

Phone: 877-846-3397 option 2

Email: macappeals@lucyrx.com

Website: www.lucyrx.com/providers

Matrix Healthcare Services, Inc. #140174

(dba myMatrixx)

Phone: (MAC Dep.) 314-684-5606 (Help Desk) 800-711-5672

Email: MACDepartment@express-scripts.com

Website: PRC.express-scripts.com

Maxcare, LLC. #140243

Phone: 787-286-6032 (extensions 3208, 3157, 3285 or 3303)

Email: siu-pharmaudit@mc-rx.com or pharmdocs@mc-rx.com

Website: <https://www.mc-rx.com>

Maxor Plus Ltd. #140134

(dba VytlOne)

Phone: 806-639-7598

PBM CONTACT INFORMATION FOR REIMBURSEMENT APPEALS

Email: macappeals@maxor.com

Website: www.maxor.com

MedImpact Healthcare Systems, Inc #140126

Phone: 800-788-2949, option 1 (x2) or 858-790-7165

Email: mac@medimpact.com

Website: <https://pharmacy.medimpact.com/> or www.medimpact.com

Mitchell International, Inc. #140204

(dba ScriptAdvisor)

Phone: 800-880-9902 or 800-970-3242

Email: macappeal@scriptcare.com

Website: www.scriptcare.com

National Script #140230

Phone: 800-880-9988

Email: macappeal@tredium.com

Website: www.pharmacyportal.scriptcare.com

Navitus Health Solutions, LLC #140195

Phone: 608-298-5778

Email: Pricingresearch@navitus.com

Website: pharmacies.navitus.com

OptumRx, Inc #140113

Phone: 800-613-3591 Ext. 9

Email: MAC@optum.com

Website: professionals.optumrx.com

PerformRx, LLC #140194

Phone: 800-555-5690

Email: performrxpharmacypricingdept@performrx.com

Website: www.performrx.com

Pharma Force Group, LLC #140232

Phone: 814-393-7355

Email: pharmacynetwork@thepharmaforce.com

Website: <https://pbm.thepharmaforce.com/pharmacies>

PBM CONTACT INFORMATION FOR REIMBURSEMENT APPEALS

Prescriptive Health, Inc. #140244

Phone: 512-851-1853

Email: pharmacyrelations@prescriptive.com

Website: <https://prescriptive.com/resources/>

Prime Therapeutics, LLC #140105

Prime Therapeutics Management, LLC #140186

(dba Magellan Rx)

Phone: 888-277-5510, option 1

Fax: 877-823-6373

Email: MACappeals@primetherapeutics.com or ProviderRelations@PrimeTherapeutics.com

Website: <https://www.primetherapeutics.com/pharmacy-provider-tools>

ProAct, Inc #140221

Phone: 888-880-1388, option 3 or 844-431-8889

Email: pharmacynet@rxsense.com

Website: <https://rxsense.com/contact/>

ProCare Pharmacy Benefit Manager, Inc #140177

Phone: 800-699-3542

Email: reimbursement@procarerx.com

Website: www.mc-rx.com

Progyny, Inc #140205

Phone: Sam Correll 469-525-6004

Email Address: sam.correll@progyny.com

Website: www.progyny.com

Right Rx FL, LLC #140203

(dba US-Rx Care)

Phone: 800-880-9902 or 800-970-3242

Email: macappeal@scriptcare.com

Website: pharmacyportal.scriptcare.com

Rightway Healthcare, Inc. #140236

Phone: 888-665-1992

Email: pharmacynetwork@rightwayhealthcare.com

Website: <https://www.rightwayhealthcare.com/providers>

PBM CONTACT INFORMATION FOR REIMBURSEMENT APPEALS

Rx Valet #140228

(dba Shield PBM)

Phone: 855-798-2538

Email: info@myrxvalet.com

Website: <http://www.rxvalet.com/>

RxPreferred Benefits, LLC #140189

Phone: 888-666-7271

Email: support@rxpreferred.com

Website: www.rxpreferred.com

RxSense, LLC #140227

Phone: 888-880-1388, option 3 or 844-431-8889

Email: macappeals@rxsense.com

Website: www.rxsense.com

Scrip World, LLC #140110

Phone: 847-559-3977

Email: MACinquiries@CVSCaremark.com

Website: rxservices.cvscaremark.com

Script Care, Ltd #140103

Phone: 800-880-9902 or 800-970-3242

Email: macappeal@scriptcare.com

Website: www.scriptcare.com

SelectHealth Benefit Assurance Company, Inc. #140249

Phone: 385-297-3280

Email: SHParmacyContracting@selecthealth.org

Website: <https://selecthealth.org/providers/programs/pharmacy/support>

Serve You Custom Prescription Management, Inc. #140253

(dba Serve You Rx)

Phone: 800-613-3591, ext 9

Email: MAC@optum.com

Website: <https://business.optum.com/en/support/professionallrx-resources/appeals-submission-guide.html>

PBM CONTACT INFORMATION FOR REIMBURSEMENT APPEALS

SevaRx, LLC #140247

Phone: 833-273-2253

Email: sevarxappeals@seva-rx.com

Website: <https://seva-rx.com/appeals-grievances/>

Slate Rx, LLC #140245

- ***For claims processed by Optum***

Phone: 800-613-3591, ext 9

Email: MAC@optum.com

Website: <https://business.optum.com/en/support/professionalex-resources/appeals-submission-guide.html>

- ***For claims processed by RxSense***

Phone: 800-974-3135

Email: pharmacynet@rxsense.com

Website: https://www.rxsense.com/provider-resources?utm_source=chatgpt.com

Smith Health, Inc. #140241

(dba SmithRx)

Phone: 844-512-3030

Email: macappeals@smithrx.com

Website: <https://smithrx.com/pharmacy-forms/reimbursement-and-mac-appeal-form>

Southern Scripts, LLC #140179

(dba Liviniti)

Phone: 800-710-9341

Email: pharmacynetwork@liviniti.com

Website: liviniti.com/providers

Tmesys, LLC #140209

Phone: 800-613-3591, ext. 9

Email: MACresolution@optum.com

Email: MAC@optum.com

Website: professionals.optumrx.com

Tredium Solutions #140211

Phone: 800-880-9902 or 800-970-3242

PBM CONTACT INFORMATION FOR REIMBURSEMENT APPEALS

Email: macappeal@scriptcare.com

Website: pharmacyportal.scriptcare.com

True Rx Management Services, LLC #140246

Phone: 844-431-8889 or 800-473-1922

Email: macappeals@rxsense.com

Website: <http://pharmacy.rxsense.com>

TrueScripts Management Services, LLC #140242

Phone: 812-674-9177 or 844-257-1955

Email: alank@truescripts.com

Website: <https://www.truescripts.com/pharmacy-reimbursement-appeal-process>

Ventegra Foundation #140250

Ventegra, Inc., A California Benefit Corporation #140235

Phone: 877-867-0943

Email: network@ventegra.org

Website: <https://www.ventegra.com/provider/Ventegra-ACIAppealForm.pdf>

Verus Rx, LLC #140237

Phone: 844-431-8889 or 800-473-1922

Email: macappeals@rxsense.com

Website: <http://pharmacy.rxsense.com>

Welldyne, LLC #140190

Phone: 866-813-3743 or Phone: 888-886-5822

Email: pharmacyinfo@welldyne.com

Website: welldyne.com/for-pharmacies

Wisian, LLC # 140240

(dba Wise Hospice Options)

Phone: 800-856-9757

Email: clientservices@wiseop.com

Website: <https://wiseop.com/>