



THE SCRIPT

QUARTERLY NEWSLETTER
MISSISSIPPI BOARD OF PHARMACY

Issue XXIII

April 2025

NEXT BOARD MEETING

Our next regularly scheduled board meetings for 2025 will be held on:

- May 8
- July 10
- September 18
- November 20

at the Board of Pharmacy's office located at 6311 Ridgewood Road, Suite E 401 Jackson, MS. The meeting will begin at 9:00 a.m.

WE'RE HIRING!

COMPLIANCE AGENT

The Mississippi Board of Pharmacy is now accepting applications for the position of Compliance Agent. Interested applicants can view the posting on the Mississippi State Personnel Board's website at the following link: [Pharmacy Board Compliance Agent](#)

The job opportunity will be posted through April 14, 2025.

This position is based in northern Mississippi, and candidates should be willing to reside in this area. Territory routinely covered by this position could include the following counties in north Mississippi and the Mississippi Delta:

Alcorn, Attala, Benton, Bolivar, Calhoun, Carroll, Chickasaw, Choctaw, Clay, Coahoma, DeSoto, Grenada, Holmes, Humphreys, Itawamba, Lafayette, Leflore, Lee, Lowndes, Marshall, Monroe, Montgomery, Noxubee, Oktibbeha, Panola, Pontotoc, Prentiss, Quitman, Sunflower, Tallahatchie, Tate, Tippah, Tishomingo, Tunica, Union, Washington, Webster, Winston, Yalobusha, Yazoo

Relocation expenses will not be provided.

DON'T MISS THE 2025 NADDI TRAINING CONFERENCE! REGISTER NOW!

The countdown is on for the Training Conference hosted by the Mississippi Chapter of the National Association of Drug Diversion Investigators (NADDI)!

 Date: April 16, 2025

 Time: 8 AM to 4 PM

 Location: Brandon Civic Center, 1000 Municipal Dr., Brandon, MS 39042

Join us for a day filled with insightful discussions and the chance to earn up to 6 hours of educational credit!

✓ Earn CEs. Participants should claim credit commensurate with the extent of their participation in the activity.

- Pharmacists- Up to 6 hours of MS Board of Pharmacy approved CE will be offered satisfying both live and controlled substance requirements. MS BOP is not an ACPE approved provider and CE will not be reported to CE Monitor.

✓ Network with industry experts

✓ Stay informed on crucial topics  Don't miss out!

Click the link to register and secure your spot today!

[2025 NADDI of Mississippi Training Conference - NADDI](#)

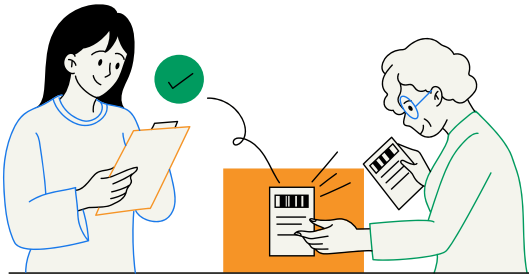
Feel free to reach out with any questions at pculbertson@mbp.ms.gov.

Spread the word and tag your colleagues who would benefit from this opportunity!

COMPLIANCE CHECK



INVENTORY TIME!



Every facility permitted by the Mississippi Board of Pharmacy shall take an annual inventory of all controlled substances on hand on May 1 but no later than May 15. A facility may conduct the controlled substance inventory at another date so long as the annual inventory is conducted during the same period each year. This inventory shall be maintained with the other controlled substance records of the facility. Inventory records for schedule II-controlled substances are filed separately from inventory records for schedule III-V controlled substances.

STAFF VERIFICATION:

Technician Renewal ended on 3/31/25. Ensure that all of your technician staff has an active registration status. Employees that do not reflect an active registration status are not allowed to work in a pharmacy. You can verify the licensing or registration status of any employee on the licensing verification search page. <https://gateway.mbp.ms.gov/Verification/search.aspx>



PRESCRIPTION TRANSFERS:



Remember only noncontrolled drug prescriptions may be transferred in Mississippi. There must be a transferor pharmacist and a transferee pharmacist. There is only one exception to this: If a pharmacy's computer system satisfies all requirements of Article XV and a common computerized system is shared, one pharmacist may complete all actions required one time only per patient prescription. Transfers orally by telephone are between a transferor pharmacist and a transferee pharmacist. Current regulations do not allow pharmacy technicians to perform either of these roles.

DEA: EXPANSION OF BUPRENORPHINE TREATMENT VIA TELEMEDICINE ENCOUNTER

[Federal Register :: Public Inspection: Expansion of Buprenorphine Treatment via Telemedicine Encounter](#)

-TAKE NOTE -

Controlled substances II-V are to be reported to the MS PMP with the prescriber's valid DEA number. **Please ensure your facility is not sending these prescriptions without the DEA (example: only NPI, state license etc.)** In the future, any controlled substance prescription sent to the MS PMP database without a valid DEA number will receive a warning and eventually a rejection. Should you have any questions, please email the [MS PMP](#).



CONTINUING EDUCATION OPPORTUNITY



For 1 hour of free ACPE continuing education credit for pharmacists and pharmacy technicians, please visit [Talem Health Website](#). This CE was developed in partnership with the National Association of State Controlled Substance Authorities and 12 prescription monitoring programs. This program will provide insight into how pharmacy staff's data entry process affects prescription monitoring program data, clinical decision making, and downstream data analysis.

Any suspicion of diversion of any type should be reported to the appropriate authority. If you are unsure who to report any type of incident to, you can always contact the PMP directly.

As a reminder, error corrections are required. Please refer to the [Data Submission Guide should you need assistance.](#)

Reminder

A large, stylized yellow arrow pointing to the right, emphasizing the reminder.

Should an individual require a copy of their PMP report, they are required to contact the MS PMP directly and follow the appropriate steps. PMP users are not permitted to share PMP reports with anyone at any time.

Please notify the MS PMP in the event your permit is set to inactive or closed. Also, please notify the MSPMP directly should your pharmacy have a change of DEA number so that we can update our records to reflect accurate reporting. Feel free to call or email with any questions 601-899-0138 , mspmpassist@mbp.ms.gov, or visit our website at www.pmp.mbp.ms.gov for more information.

Spotlight on Pharmacy Benefit Managers

CVS SETTLEMENT FROM MARCH 27, 2025, BOARD MEETING

[The CVS Caremark Notice to Mississippi Pharmacies, sent via email on April 8, 2025, pertained to a recent action by](#) the Board and the ability to file appeals with CVS Caremark for certain claims outside the standard appeal window. As part of this action, every MS pharmacy that has processed a claim with CVS Caremark since January 1, 2023, will receive a payment of \$200 to help alleviate costs associated with the appeals process. Pharmacies are expected to receive this payment by the end of April 2025.

Please note that any historical appeals must be filed before **August 24, 2025**. Individual historical appeals should be submitted via the CVS Caremark Pharmacy portal at rxservices.cvscaremark.com.

However, pharmacies that wish to utilize the [“Claim Appeal Report”](#) option must submit reports by **May 24, 2025**. Be sure to review the potential cost verification process associated with the report option as described in the CVS Caremark Notice.

The following appeals are excluded from this review: Medicaid, Medicare, Tricare, MS State Health Plan claims, and claims that have been previously appealed. You may contact MACInquiries@CVSHealth.com with questions. In addition, you may reach out to the Board PBM Staff at pbmadmin@mbp.ms.gov or 601-899-8880.

EXPRESS SCRIPTS SETTLEMENT FINAL DEADLINE IS APRIL 21, 2025

As recently communicated by email on March 4, 2025, Express Scripts has agreed to continue reviewing Claim Appeal Reports through the final deadline of April 21, 2025. Express Scripts is now asking that any claim appeal reports be sent to MSAPPEALS@express-scripts.com.

Please note that Express Scripts will have 90 days to review submitted claim appeal reports. The following appeals are excluded from this review: Medicaid, Medicare, Tricare, MS State Health Plan claims, and claims that have been previously appealed. You may reach out to the Board PBM staff at pbmadmin@mbp.ms.gov or 601-899-8880 with any questions.

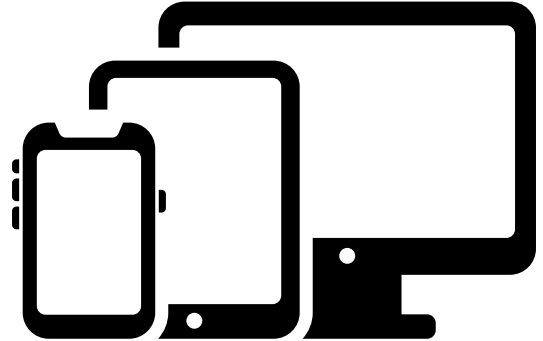


ALL THINGS LICENSING



DEVICES MATTER

When using the online system, **if you are using a cell phone or tablet** (any device other than a desktop or laptop), make sure to use the drop-down menu (scroll feature). We are finding that all the application options or other capabilities may not be visible on certain devices. We have had individuals submit the wrong application due to not fully being able to see that the scroll bar is available and functional on their electronic device. If you encounter any such issue, please feel free to contact our Licensing Division. We are more than happy to assist you.



RENEWALS:

The pharmacy technician renewal period concluded on March 31, 2025. However, the option to renew will still be available. Any renewals submitted after this date will include a late fee.



The portal is now open for the Durable Medical Equipment Suppliers (DME) renewal period. Renewal reminder notices will be sent to the permit holders and/or submitters via email. Renewals completed after June 30, 2025, will include a late fee. If you do not wish to renew and/or need to close the facility's permit, please log into the Gateway and submit a "Close Facility" application request at no charge. You will be required to upload supporting documentation regarding the closure request for staff approval.

Our Licensing Division is readily available to assist with any renewal questions and/or Gateway issues. Do not hesitate to contact us.

DON'T FORGET

DBA NAMES

When completing renewal or amendment applications, **leave the DBA name field blank if your facility does not have a DBA name or DBA name change**. In addition, please do not re-enter the facility's legal name as the DBA name.

ALL THINGS LICENSING



PHARMACIST FILL UP

Reminder: To obtain a wallet card, you may log into your Gateway profile, download the card, and print it if desired. Requests for duplicate wall certificates can be made by logging into your Gateway profile and submitting a duplicate certificate application request. There is a \$25.00 processing fee.

Your profile can be updated at any time on the Gateway. For name changes, submit a name change request and upload the required documentation for staff approval. All employment and address changes can also be made on the Gateway. For assistance with the online system, contact our Licensing Division at (601) 899-8880.

TECH BITE

Changes and updates can be made to your profile any time by logging into the Gateway and submitting the desired change request. For name changes, submit a name change request and upload the required documentation for staff approval. All employment and address changes can also be made on the Gateway. For assistance with the online system, contact our Licensing Division at (601) 899-8880. If you have not already done so, please create a profile with NABP at www.nabp.pharmacy. This account is FREE and will assign you a NABP e-Profile ID number, which you will need to report to our office by telephone or email (licensing@mbp.ms.gov).

Student Sidebar Chatter

Changes and updates can be made to your profile at any time by logging into the Gateway and submitting the desired change request. For name changes, submit a name change request and upload the required documentation for staff approval. All employment and address changes can also be made on the Gateway. For assistance with the online system, contact our Licensing Division at (601) 899-8880.

Your student intern/extern-controlled substance registration card should expire one (1) year from your anticipated graduation date. If this date does not correlate with this guideline, please contact our licensing division for correction. If you have not already done so, please create a profile with NABP at www.nabp.pharmacy. This account is FREE and will assign you a NABP e-Profile ID number, which you will need to report to our office by telephone or email (licensing@mbp.ms.gov).

***Please notify the Board should you withdraw from pharmacy school. Student Intern/Extern registrations will become inactive upon withdrawal. Should you want to apply for a pharmacy technician registration, you will be required to petition the Board for permission to do so.**



FACILITY HIGHLIGHT

Changes to your permit (i.e., PIC/DR changes, address changes, business name changes, and/or ownership changes) can be made by logging into the Gateway and submitting a “Facility Amendment” application. Supporting documentation uploaded may be required for staff approval. For DR changes, make sure to mail your fingerprint card to the address indicated on the instruction sheet as soon as possible. Failure to do so will result in the expiration of your application. For assistance with the online system, contact our Licensing Division at 601-899-8880.

PIC/DR changes must be completed in a timely manner to prevent any interruption in operation. Make sure that there are two emails listed on the record (one for the PIC/DR and one for an admin, if the PIC/DR vacates his/her position). This will ensure that all renewal notices and notices regarding the PIC/DR change application process and any other application will be received by the facility.

MAKE SURE EACH USER HAS HIS/HER OWN PROFILE, USERNAME AND PASSWORD. PROFILES/PASSWORDS SHOULD NOT BE SHARED. THE LICENSING DIVISION WILL NOT GIVE ACCESS TO A PROFILE TO ANYONE EXCEPT THE PROFILE OWNER.

This protects the user as well as the integrity of the information in our system. If more than one user accesses the same profile through means of shared credentials, it puts the individual whose name is on the profile as well as the data accessed to be open to vulnerabilities. If any malicious activities occur, identifying which users are responsible for the act(s) may pose a challenge. Again, this is to protect the user as well as the entity(s) that the users are accessing.

NOTE: In cases where there is a DR change, a new profile must be created for the new incoming DR. The previous DR’s profile cannot be edited to change the name to reflect the incoming DR’s name.



ADDITIONAL INFORMATION

Please be on the lookout for upcoming videos or tutorials that will be posted on our Facebook page, users’ Gateway profile, and YouTube to provide guidance on how to navigate through the License Gateway and information on questions that users may have.

