

MISSISSIPPI BOARD OF PHARMACY

MINUTES

JULY 9, 2026

The Mississippi Board of Pharmacy (Board) met at 9:02 a.m. on Thursday, July 9, 2026, at the Board offices, 6311 Ridgewood Road, Suite E 401, Jackson, MS 39211. The following members were present: Craig Sartin - President, Mike Gilbow – Vice-President, David Hudson - Secretary, Patti Hawkins, Todd Sandroni, Mike Todaro.

Board President Craig Sartin administered the Oath of Office to newly appointed Board Member Todd Sandroni and Board Member Mike Todaro

CONSENT AGENDA

Motion by Board Member Patti Hawkins, 2nd by Michael Gilbow, to approve the Consent Agenda for this meeting and for the Consent Agenda and the Website Declaration of this meeting to be placed in the minutes. The following items were reviewed by Board members and approved. All in favor. See attached.

- ❖ APPROVE AND SIGN MINUTES for the March 5, 2026, and April 8, 2026 meetings.
- ❖ APPROVE VENDOR EXPENDITURES FOR May 2026
- ❖ TRAVEL REQUESTS
 - Quarles and Brady (July 15-17, 2026), Chicago, IL—Susan, Kyle, Meta, Todd
 - MS Society of Health System Pharmacists (August 26-27, 2026), Jackson, MS—Board and staff
 - NABP District 3 (September 20-23, 2026), Asheville, NC—Board, Susan, and Todd
 - MALTAGON (September 23-26, 2026), Asheville, NC—Board and staff
 - MS Association of Self-Insurers (September 23-25, 2026)—Board Staff
 - NCPA Annual Conference (September 25-28, 2026), San Antonio, Texas—Board and staff
 - NASCA (October 25-29, 2026), Portland, ME—Todd (Sid and Steph already approved)
 - National Health Care Anti-Fraud Association (NHCAA) (November 3-6, 2026), San Diego, CA—Stephen
 - ASPL (November 4-7, 2026), Austin, TX—Board staff
 - NADDI Annual Conference (November 9-13, 2026), Covington, KY—Board staff
 - MS NADDI Chapter Meeting (April 29, 2027), Brandon, MS—Board and staff
 - MS Association of Health Plans (June 6-9, 2027), Point Clear, AL—Board staff
- ❖ SURRENDERS
 - Jessie Barnette
 - Brooke Lewis
 - Keandra Smith
 - Latoya Jones

❖ DENIALS

- Jaymaya Myers
- Romat Ventures (Pharmacy Permit and Compounding Permit)
- Infinite Health (Pharmacy Permit and Compounding Permit)
- The Pharmacy Hub
- The Pharmacy Hub II

❖ APPROVE FIVE-YEAR STRATEGIC PLAN

❖ RESCIND 9/4/2018 RESOLUTION

REGULATION WORKING GROUP

Kyle Kirkpatrick, Board Attorney, presented the following proposed rules to be initially adopted for submission through the Administrative Procedures Act process and then submitted as final if no public comments are submitted or changes recommended:

- Article III: Pharmacy extern/intern registration and practice experience
- Article XVI: Registration with the Board to Handle Controlled Substances
- Article XXXI: Compounding Guidelines
- Admin Rules 4.3—4.5 (Background Checks)

On a motion by Board Member Mike Todaro, 2nd by Board Member Patti Hawkins, the Board voted unanimously to adopt the proposed rules submission through the Administrative Procedures Act process and then submitted as final if no public comments are submitted or changes recommended.

GENERAL BUSINESS

Amanda Jones, who is the Pharmacist-in-Charge for Booneville Outpatient Pharmacy appeared before the Board regarding a proposed plan to separate the Booneville Outpatient Pharmacy, which is a retail pharmacy permitted Baptist Memorial Hospital-Booneville, from an institutional pharmacy also permitted at Baptist Memorial Hospital-Boonville. Amanda Jones sought information from the Board on whether the proposed plan would bring the permit in compliance with Board regulations. Amanda Jones provided the proposed plans to the Board and also provide information to the Board that both permits are in the same large room with Booneville Outpatient Pharmacy being designated a small portion of the room based on information provided by Amanda Jones.

Board President Craig Sartin moved to close the meeting to determine if the Board should declare an executive session. All Board Members voted in favor of the motion. Upon a motion by Board Member Michael Gilbow, 2nd by Board Member Mike Todaro, the Board voted unanimously to go into executive session in accordance with Section 25-41-7 (4) (b) for the purposes of discussing the issuance of an appealable order of the Board. On a motion by Board Member Mike Todaro, 2nd by Board Member Todd Sandroni, the Board voted unanimously to rise from executive session and enter open session. It was reported that no action was taken during the executive session.

Upon a motion by Board Member Patti Hawkins, 2nd by Board Member Todd Sandroni, the Board unanimously stated the proposed plan would not be in compliance with existing regulations as it did not separate the two permits, including inventory, and would not secure the Booneville Outpatient Pharmacy permit. Furthermore, the Board directed Board staff to continue working with Amanda Jones to develop a secure plan for the permit and directed an investigation in six months to review compliance.

Bridgette Lee, who is the Pharmacist-in-Charge for Precision Pharmacy, and Todd Garris, who is the owner of Precision Pharmacy, appeared before the Board regarding a proposed plan to utilize a trailer designed to be compatible with USP compounding requirements as they finalize renovations to their permanent facility. Bridgette Lee provided testimony that the trailer had previously been approved by the Board for use at Ochsner's and that Precision Pharmacy was currently in the process of seeking sterile compound certifications but had already obtained non-sterile compounding certification. Bridgette sought temporary approval from the Board on use of the trailer. Board members asked Bridgette Lee if controlled substances would be compounded in the trailer and if they would be moved from the trailer, which would be in the parking lot, to the permanent facility during the compounding process. Bridgette Lee stated they would likely be moved during the process but could look to other plans based off of the Board's advice.

Board President Craig Sartin moved to close the meeting to determine if the Board should declare an executive session. All Board Members voted in favor of the motion. Upon a motion by Board Member Mike Todaro, 2nd by Board Member Michael Gilbow, the Board voted unanimously to go into executive session in accordance with Section 25-41-7 (4) (b) for the purposes of discussing the issuance of an appealable order of the Board. On a motion by Board Member Michael Gilbow, 2nd by Board Member Patti Hawkins, the Board voted unanimously to rise from executive session and enter open session. It was reported that no action was taken during the executive session.

Upon a motion by Board Member Todd Sandroni, 2nd by Board Member Mike Todaro, the Board unanimously tabled discussion on the matter due to concerns regarding how the Drug Enforcement Agency would require permitting of the trailer for controlled substance purposes as it was not connected to the facility and would be standalone. The Board directed Board Staff to confer with the DEA on whether the trailer would need to have its own permit and noted this was different from its usage at Ochsner's, which did not utilize it for controlled substance compounding along with it being a non-public parking lot. Board Staff was directed to communicate with Bridgette Lee and Todd Garris regarding those communications.

Kyle Kirkpatrick, Board Attorney, presented a draft joint statement regarding research grade peptides to the Board. Kyle Kirkpatrick explained the purpose of the proposed statement was to inform practitioners of the dangers of unapproved "research-grade" peptides and on FDA regulations regarding drugs provided for human consumption required standards of safety and efficacy along with FDA approval. Kyle Kirkpatrick explained the joint statement was to be with the Board of Medical Licensure and the Board of Nursing but the current draft was with Board of Pharmacy revisions that had yet to be approved by both the Board of Medical Licensure and the Board of Nursing. Kyle Kirkpatrick asked the Board to approve the draft joint statement but to also grant authority for Board President Craig Sartin and Executive Director Susan McCoy to be

able to approve further revisions as necessary. Upon a motion by Board Member Mike Todaro, 2nd by Board Member Patti Hawkins, the Board unanimously approved the draft joint statement and granted authority for Board President Craig Sartin and Executive Director Susan McCoy to make further revisions as necessary.

Kyle Kirkpatrick, Board Attorney, asked for the Board to move the previously scheduled September 17th Board Meeting to September 16th with the IRC being held on September 15th. Kyle Kirkpatrick also asked for a Board Meeting to be set for October 30th for a Board retreat with Board Staff approved to make travel accommodations for October 29th. Upon a motion by Board Member Mike Todaro, 2nd by Board Member Todd Sandroni, the Board unanimously adopted the proposed Board meeting dates along with approving Board Staff to make travel accommodations.

PETITIONERS

Robert K. Stricklin appeared before the Board petitioning for reconsideration of the Board's previous denial of his pharmacist transfer application. After testimony from Robert K. Stricklin that he has had no other discipline on any Pharmacist license in any state since 2009, Board President Craig Sartin moved to close the meeting to determine if the Board should declare an executive session. All Board Members voted in favor of the motion. Upon a motion by Board Member Mike Todaro, 2nd by Board Member Todd Sandroni, the Board voted unanimously to go into executive session in accordance with Section 25-41-7 (4) (b) for the purposes of discussing the issuance of an appealable order of the Board. Upon a motion by Board Member Mike Todaro, 2nd by Board Member Patti Hawkins, the Board voted unanimously to rise from executive session and enter open session. It was reported that no action was taken during the executive session. Upon a motion by Board Member Michael Gilbo, with a 2nd by Board Member Todd Sandroni, the Board unanimously voted to grant the pharmacist transfer application of Robert K. Stricklin.

RESPONDENTS

In Re SevaRx, PBM Permit, 140247/14.1

The Respondent was represented Robert Houser, Esq. The Board presented evidence and a proposed settlement order. Upon a motion by Board Member Mike Todaro, 2nd by Board Member Michael Gilbow, the participating Board members unanimously voted to approve the attached Settlement Order with Board Member Patti Hawkins not participating in the hearing or deliberations.

In Re Costco Health Solutions, PBM Permit, 140193/14.1

The Respondent was represented Bea Tolsdorf, Esq. The Board presented evidence and a proposed settlement order. Upon a motion by Board Member Mike Todaro, 2nd by Board Member Todd Sandroni, the participating Board members unanimously voted to approve the attached Settlement Order with Board Member Patti Hawkins not participating in the hearing or deliberations.

In Re Gregory Hedrick, Pharmacy Registration Number T-010327

The Respondent contested the charges and an administrative hearing was held. After an administrative hearing on this matter, upon a motion by Board President Craig Sartin, 2nd by Board Member Michael Gilbow, the Board remanded the matter back to IRC for further investigation regarding pending hearings in Louisiana on Mr. Hedrick's Louisiana pharmacist's license. Board Member David Hudson served on the Investigations Review Committee and did not participate in the hearing or deliberations.

In Re Melissa Stephens, Pharmacy License E-07526

The Respondent did not appear and an administrative hearing was held in absentia. After an administrative hearing on this matter, upon a motion by Board Member Mike Gilbow, 2nd by Board Member Mike Todaro, the Board approved the attached Order. Board Member David Hudson served on the Investigations Review Committee and did not participate in the hearing or deliberations.

In Re Tiffany Johnson, Pharmacist Technician License, PT-227923

The Respondent contested the charges and an administrative hearing was held. After an administrative hearing on this matter, upon a motion by Board Member Michael Gilbow, 2nd by Board Member Michael Toddarro, the participating Board members unanimously voted to reinstate the license upon payment of cost of investigation. Board Member David Hudson served on the Investigations Review Committee and did not participate in the hearing or deliberations.

Board President Craig Sartin moved to close the meeting to determine if the Board should declare an executive session. All Board Members voted in favor of the motion. Upon a motion by Board Member Mike Todaro, 2nd by Michael Gilbow, the Board voted unanimously to go into executive session in accordance with Section 25-41-7 (4) (a) for the purposes of discussing the job performance of personnel and Section 25-41-7 (4) (b) for the purposes of discussing both prospective and ongoing litigation. On a motion by Board Member David Hudson, 2nd by Board Member Michael Gilbow, the Board voted unanimously to rise from executive session and enter open session. It was reported that no action was taken during the executive session.

General Business

Board Member David Hudson, 2nd by Board Member Mike Todaro, moved to give a merit-based increase of Susan McCoy's salary by 7% (\$13,429.24). This was unanimously approved by the Board.

RESPONDENTS

In Re Pro Care, Pharmacist Benefit Manager License, 140177/14.1

The Respondent contested the charges and an administrative hearing was held. Board President Craig Sartin moved to close the meeting to determine if the Board should declare an executive session. All Board Members voted in favor of the motion. Upon a motion by Board Member Mike Todaro, 2nd by Board Member David Hudson, the Board voted unanimously to go into executive session in accordance with Section 25-41-7 (4) (b) for the purposes of discussing the

issuance of an appealable order of the Board. Upon a motion by Board Member Todd Sandroni, 2nd by Board Member Michael Gilbow the Board voted unanimously to rise from executive session and enter open session. It was reported that no action was taken during the executive session. Upon a motion by Board Member Mike Todaro, 2nd by Todd Sandroni, the participating Board Members approved the attached Order. Board member David Hudson served on the Investigations Review Committee and did not participate in the hearing or deliberations.

General Business

Mississippi Bureau of Narcotics Agent Will Peterson provided an updated on collaboration between the Mississippi Bureau of Narcotics and the Mississippi Board of Pharmacy.

In Re Abarca Health FL LLC, an Unpermitted Pharmacy Benefit Manager

Upon the presentation of new evidence received from Abarca Health, Meta Copeland, Legal Counsel for the Board, asked the Board to adopt the attached Order. Board President Craig Sartin, 2nd by Mike Todaro, moved to adopt the attached Order, which was unanimously approved by the Board.

Upon a motion to adjourn by Board President Craig Sartin, 2nd by David Hudson, the Board adjourned at 2:34 p.m.

These July 9, 2026, MINUTES of the Board are hereby approved this the 20th day of July, 2026.


Alvin Craig Sartin (Jul 20, 2026 16:29:53 CDT)
Craig Sartin, President


Michael G Gilbow (Jul 20, 2026 09:44:52 CDT)
Michael Gilbow, Vice-President


David Hudson (Jul 21, 2026 11:22:34 CDT)
David Hudson, Secretary


Patti Hawkins (Jul 22, 2026 10:43:21 CDT)
Patti Hawkins


Todd Sandroni (Jul 22, 2026 16:30:58 CDT)
Todd Sandroni


Mike Todaro (Jul 22, 2026 10:48:39 CDT)
Michael Todaro


Tony Waits
Tony Waits

Mississippi Board of Pharmacy

July 9, 2026

AGENDA

🕒 **CALL TO ORDER/ESTABLISH A QUORUM**

- **PRAYER AND PLEDGE**
- **WELCOME AND SPECIAL INTRODUCTIONS**

🕒 **CONSENT AGENDA & WEBSITE DECLARATION**

🕒 **APPROVE AND SIGN MINUTES**

🕒 **APPROVE VENDOR EXPENDITURES FOR May, June, July 2026**

🕒 **TRAVEL REQUESTS**

- 🕒 **Quarles and Brady (July 15-17, 2026), Chicago, IL—Susan, Kyle, Meta, Todd**
- 🕒 **MS Society of Health System Pharmacists (August 26-27, 2026), Jackson, MS—Board and staff**
- 🕒 **NABP District 3 (September 20-23, 2026), Asheville, NC—Board, Susan, and Todd**
- 🕒 **MALTAGON (September 23-26, 2026), Asheville, NC—Board and staff**
- 🕒 **MS Association of Self-Insurers (September 23-25, 2026)— Board Staff**
- 🕒 **NCPA Annual Conference (September 25-28, 2026), San Antonio, Texas—Board and staff**
- 🕒 **NASCA (October 25-29, 2026), Portland, ME—Todd (Sid and Steph already approved)**
- 🕒 **National Health Care Anti-Fraud Association (NHCAA) (November 3-6, 2026), San Diego, CA—Stephen**
- 🕒 **ASPL (November 4-7, 2026), Austin, TX—Board staff**
- 🕒 **NADDI Annual Conference (November 9-13, 2026), Covington, KY— Board staff**
- 🕒 **MS NADDI Chapter Meeting (April 29, 2027), Brandon, MS—Board and staff**
- 🕒 **MS Association of Health Plans (June 6-9, 2027), Point Clear, AL—Board staff**

🕒 **SURRENDERS**

- 🕒 **Jessie Barnette**
- 🕒 **Brooke Lewis**
- 🕒 **Keandra Smith**
- 🕒 **Latoya Jones**
- 🕒 **Tiffany Johnson**

🕒 **REGULATION WORKING GROUP**

- 🕒 **Article III: Pharmacy extern/intern registration and practice experience**
- 🕒 **Article XVI: Registration with the Board to Handle Controlled Substances**
- 🕒 **Article XXXI: Compounding Guidelines**
- 🕒 **Admin Rules 4.3—4.5 (Background Checks)**

🕒 **GENERAL BUSINESS**

- 🕒 **Amanda James, Booneville Outpatient Pharmacy**
- 🕒 **Bridgette N. Lee and Todd Garris, Precision Pharmacy**

🕒 **RESPONDENTS**

- 🕒 **SevaRX (Settlement Option rescheduled from May)**
- 🕒 **Gregory Hedrick**
- 🕒 **Melissa Stephens**
- 🕒 **Costco (rescheduled from May)**
- 🕒 **ProCare**

🕒 **PETITIONERS**

- 🕒 **Robert K. Stricklin**

🕒 **MBN UPDATE**

Board of Pharmacy

FY26 May Expenses by Vendor

Vendor Name	Commitment Item Text	Amount	Posting Day
BPT STRATEGIES, LLC		-6,166.66	
C SPIRE		-1,085.51	
COMCAST		-314.85	
CORPAY, INC CORPAY TECH OPER CO LLC / FUELMAN		-1,550.26	
EXELL COMPANIES - JACKSON MS BOTTLED WATER		-64.61	
GLOBALSTAR INC GLOBALSTAR USA LLC		-228.96	
IMPERIAL BAG & PAPER CO LLC JACKSON NEWELL PAPER COMPANIES		-208.95	
MS ACADEMY OF FAMILY PHYSICIAN		-1,000.00	
MS BOARD OF PHARMACY		-50.00	
MS FARM BUREAU FEDERATION P O BOX 1972		-14,330.25	
MYERS & STAUFFER LC		-81,460.00	
NATL ASSOC OF STATE CONTROLLED SUBSTANCES AUTHORITIES		-300.00	
PROFESSIONALS HEALTH NETWORK		-14,583.00	
ROBERT J YOUNG COMPANY LLC RJ YOUNG COMPANY LLC		-536.71	
SPAHR'S INTERFACE		-222,947.16	
U S NEXT		-4,290.20	
U.S. BANK CORPORATE PAYMENT SYSTEMS		-11,032.75	
USPS/NEOPOST CMRS-POC		-10,000.00	
TOTAL		-370,149.87	

Source: ZFI_Cash_rpt

Layout: /ccg vendor

Came on July 9, 2026, the matter of Jessie C. Barnette, Pharmacy Technician Registration Number PT-229686, herein also referred to as Respondent, pursuant to a “Notice of Hearing and Complaint” filed by the Mississippi Board of Pharmacy. Board members David Hudson and Tony Waits served on the Investigative Review Committee and did not participate in this hearing.

**MISSISSIPPI BOARD OF PHARMACY
VOLUNTARY SURRENDER OF REGISTRATION**

IN THE MATTER OF:

JESSIE C. BARNETTE
197 COUNTY ROAD 1389
SALTILLO, MS 38866

PHARMACY TECHNICIAN REGISTRATION NUMBER PT-229686

JURISDICTION

The Mississippi Board of Pharmacy has jurisdiction of the subject matter and person of Jessie C. Barnette, Pharmacy Technician Registration Number PT-229686, pursuant to Section 73-21-83, Mississippi Code of 1972, Annotated.

STATEMENT OF CHARGES

Jessie C. Barnette, Pharmacy Technician Registration Number PT-229686, is alleged to have committed the following violations:

Count 1:

Violation of Mississippi Code Annotated Section 73-21-97(1)(f):

(f) Violation of any of the provisions of this chapter or rules or regulations adopted pursuant to this chapter;

Violation of Mississippi Board of Pharmacy Administrative Rules, Title 30, Part 3002, Chapter 5: Disciplinary Actions, Rule 5.1 *Grounds for Disciplinary Actions*, Rule 5.1 I:

Theft or embezzlement of prescription drugs, controlled substances, medical devices, funds or anything of value;

Specifically, on March 4, 2026, Board Staff received a report that Barnette, Pharmacy Technician Registration Number PT-229686, was suspected of diversion of controlled substances while working as a pharmacy technician at Walgreens Pharmacy, Permit #05328, 817. W. Main Street, Tupelo, Mississippi. On March 9, 2026, Barnette was interviewed by the Board’s Agent and an Agent from the Mississippi Bureau of Narcotics. Barnette admitted to the Board’s Agent that she had taken Adderall (generic) from the pharmacy.

Barnette voluntarily surrendered her pharmacist license on March 9, 2026. The Board’s Agent referred her to Professionals Health Network due to concerns observed during the interview.

FINDINGS OF FACT

The Mississippi Board of Pharmacy, after being presented clear and convincing evidence, makes the following findings of fact:

- (1) The “Notice of Hearing and Complaint” along with a sworn affidavit detailing those charges was served pursuant to Section 73-21-99, Mississippi Code of 1972, Annotated.
- (2) The Respondent has been afforded all due process required by law.
- (3) The Respondent was issued a pharmacy technician registration by the Board, Pharmacy Technician Registration Number PT-229686, and as such was subject to jurisdiction of the Board pursuant to Section 73-21-83, Mississippi Code of 1972, Annotated.
- (4) The Respondent did not appear for the hearing and the hearing was held in absentia.
- (5) The Respondent committed the violation as charged.
- (6) The Respondent voluntarily surrendered her pharmacy technician registration.

FINAL ORDER OF THE BOARD

This ORDER OF THE BOARD is effective immediately. A certified copy of this ORDER shall be served on the Respondent and a copy maintained in the office of the Board.

- The Board officially accepts the voluntary surrender of Pharmacy Technician Registration Number PT-229686.
- Pursuant to Section 73-21-103 (1)(b), Mississippi Code of 1972, Annotated, Pharmacy Technician Registration Number PT-229686 is revoked.
- Pursuant to Section 73-21-103 (2), Mississippi Code of 1972, Annotated, Respondent shall have the right to petition the Board for reinstatement of her registration. The Board will not consider a petition for reinstatement of this registration until at least one (1) year from the date of this Order.
- Pursuant to Section 73-21-103(1)(d)(iii), Mississippi Code of 1972, Annotated, Respondent shall pay the cost of investigation and conduct of a proceeding in the amount of Two Hundred Forty-Eight Dollars and Five Cents (\$248.05).
- The total cost of investigation shall be paid by the Respondent prior to petitioning for the reinstatement of her registration.
- The cost of investigation shall be paid electronically through the Board of Pharmacy licensing system or by certified check, attorney’s check or money order issued by a usual, customary, and reputable issuer (U.S. Postal Money Order, Western Union Money Order, etc.).

All present Board members participating in the hearing affirmed this Order, except for Board members David Hudson and Tony Waits, who served on the Investigations Review Committee and abstained.

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Came on July 9, 2026, the matter of Brooke M. Lewis, Pharmacist License, Certificate of Registration Number E-13952, herein also referred to as Respondent, pursuant to a “Notice of Hearing and Complaint” filed by the Mississippi Board of Pharmacy. Board members David Hudson and Tony Waits served on the Investigative Review Committee and did not participate in this hearing.

**MISSISSIPPI BOARD OF PHARMACY
VOLUNTARY SURRENDER OF REGISTRATION**

IN THE MATTER OF:

BROOKE M. LEWIS
728 SHADY OAKS CIRCLE
OXFORD, MS 38655

LICENSE TO PRACTICE PHARMACY NUMBER E-13952
JURISDICTION

The Mississippi Board of Pharmacy has jurisdiction of the subject matter and person of Brooke M. Lewis, Pharmacist License, Certificate of Registration Number E-13952, pursuant to Section 73-21-83, Mississippi Code of 1972, Annotated.

STATEMENT OF CHARGES

Brooke M. Lewis, Pharmacist License, Certificate of Registration Number E-13952, is alleged to have committed the following violations:

Count 1:

Violation of Mississippi Code Annotated Section 73-21-97(1)(f):

(f) Violation of any of the provisions of this chapter or rules or regulations adopted pursuant to this chapter;

Violation of Mississippi Board of Pharmacy Administrative Rules, Title 30, Part 3002, Chapter 5: Disciplinary Actions, Rule 5.1 *Grounds for Disciplinary Actions*, Rule 5.1 I:

Theft or embezzlement of prescription drugs, controlled substances, medical devices, funds or anything of value;

Specifically, on April 20, 2026, Board Staff received a report that Lewis, Pharmacist License Number E-13952, was suspected of diversion of controlled substances while working as a pharmacist at a Walmart Pharmacy located in Greenwood, Mississippi. A Compliance Agent of the Board had multiple conversations with Walmart personnel and prepared to interview Lewis on April 24, 2026. While traveling to the interview, the Agent was informed that Lewis had called in sick for work. On April 28, 2026, Lewis was interviewed by the Board’s Agent and an Agent from the Mississippi Bureau of Narcotics. Lewis admitted to taking approximately two (2) to three (3) phentermine 37.5mg tablets from the expired medication box for personal use.

Lewis voluntarily surrendered her pharmacist license on April 28, 2026, and the Board’s Agent provided her with contact information for Professionals Health Network.

FINDINGS OF FACT

The Mississippi Board of Pharmacy, after being presented clear and convincing evidence, makes the following findings of fact:

- (1) The “Notice of Hearing and Complaint” along with a sworn affidavit detailing those charges was served pursuant to Section 73-21-99, Mississippi Code of 1972, Annotated.
- (2) The Respondent has been afforded all due process required by law.
- (3) The Respondent was issued a pharmacy license by the Board, Pharmacist License, Certificate of Registration Number E-13952, and as such was subject to jurisdiction of the Board pursuant to Section 73-21-83, Mississippi Code of 1972, Annotated.
- (4) The Respondent did not appear for the hearing and the hearing was held in absentia.
- (5) The Respondent committed the violation as charged.
- (6) The Respondent voluntarily surrendered her license to practice pharmacy.

FINAL ORDER OF THE BOARD

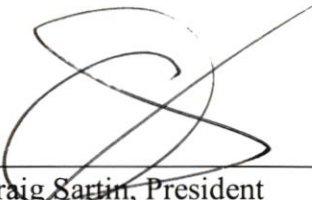
This ORDER OF THE BOARD is effective immediately. A certified copy of this ORDER shall be served on the Respondent and a copy maintained in the office of the Board.

- The Board officially accepts the voluntary surrender of Pharmacist License, Certificate of Registration Number E-13952.
- Pursuant to Section 73-21-103 (1)(b), Mississippi Code of 1972, Annotated, Pharmacist License, Certificate of Registration Number E-13952 is revoked.
- Pursuant to Section 73-21-103 (2), Mississippi Code of 1972, Annotated, Respondent shall have the right to petition the Board for reinstatement of her registration. The Board will not consider a petition for reinstatement of this registration until at least one (1) year from the date of this Order.
- Pursuant to Section 73-21-103(1)(d)(iii), Mississippi Code of 1972, Annotated, Respondent shall pay the cost of investigation and conduct of a proceeding in the amount of Seven Hundred Twenty-Seven Dollars and Ninety-Six Cents (\$727.96).
- The total cost of investigation shall be paid by the Respondent prior to petitioning for the reinstatement of her registration.
- The cost of investigation shall be paid electronically through the Board of Pharmacy licensing system or by certified check, attorney’s check or money order issued by a usual, customary, and reputable issuer (U.S. Postal Money Order, Western Union Money Order, etc.).

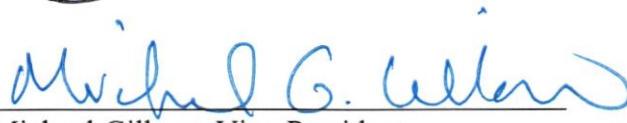
All present Board members participating in the hearing affirmed this Order, except for Board members David Hudson and Tony Waits, who served on the Investigations Review Committee and abstained.

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ORDERED AND AGREED TO, this the 9th day of July 2026.



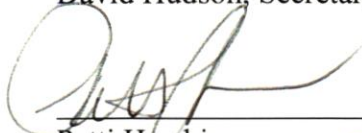
Craig Sartin, President



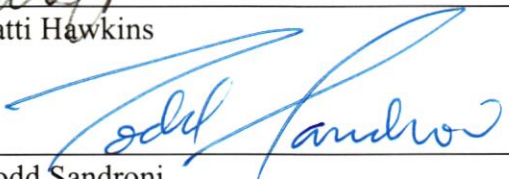
Michael Gilbow, Vice-President



David Hudson, Secretary



Patti Hawkins



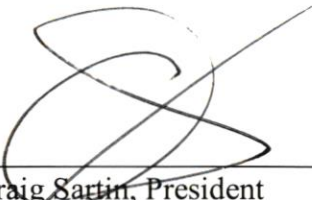
Todd Sandroni



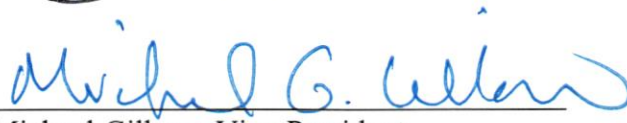
Michael Todaro

Tony Waits

ORDERED AND AGREED TO, this the 9th day of July 2026.



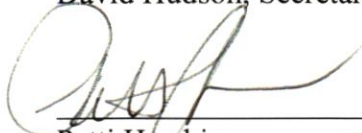
Craig Sartin, President



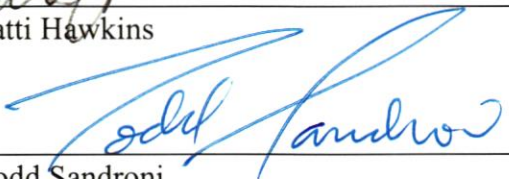
Michael Gilbow, Vice-President



David Hudson, Secretary



Patti Hawkins



Todd Sandroni



Michael Todaro

Tony Waits

Came on July 9, 2026, the matter of Keandra B. Smith, Pharmacy Technician Registration Number PT-230598, herein also referred to as Respondent, pursuant to a “Notice of Hearing and Complaint” filed by the Mississippi Board of Pharmacy. Board members David Hudson and Tony Waits served on the Investigative Review Committee and did not participate in this hearing.

**MISSISSIPPI BOARD OF PHARMACY
VOLUNTARY SURRENDER OF REGISTRATION**

IN THE MATTER OF:

KEANDRA B. SMITH
104 PINECREST DR.
MACON, MS 39341

PHARMACY TECHNICIAN REGISTRATION NUMBER PT-230598
JURISDICTION

The Mississippi Board of Pharmacy has jurisdiction of the subject matter and person of Keandra B. Smith, Pharmacy Technician Registration Number PT-230598, pursuant to Section 73-21-83, Mississippi Code of 1972, Annotated.

STATEMENT OF CHARGES

Keandra B. Smith, Pharmacy Technician Registration Number PT-230598, is alleged to have committed the following violations:

Count 1:

Violation of Mississippi Code Annotated Section 73-21-97(1)(f):

(f) Violation of any of the provisions of this chapter or rules or regulations adopted pursuant to this chapter;

Violation of Mississippi Board of Pharmacy Administrative Rules, Title 30, Part 3002, Chapter 5: Disciplinary Actions, Rule 5.1 *Grounds for Disciplinary Actions*, Rule 5.1 I:

Theft or embezzlement of prescription drugs, controlled substances, medical devices, funds or anything of value;

Specifically, Smith was suspected of theft of merchandise while working as a pharmacy technician at Wal-Mart Pharmacy, Permit Number 02092/1.2, 5509 Hwy 45 S. Alt, West Point, Mississippi. On March 5, 2026, Smith was interviewed on the store premises by a Compliance Agent of the Board. In her interview, Smith admitted to stealing merchandise from Walmart stores in West Point, Louisville, and Starkville, including theft of general merchandise using the self-checkout store terminals. Local law enforcement also attended the interview and took Smith from the store.

Smith voluntarily surrendered her pharmacy technician registration to the Board’s agent on March 5, 2026.

FINDINGS OF FACT

The Mississippi Board of Pharmacy, after being presented clear and convincing evidence, makes the following findings of fact:

- (1) The “Notice of Hearing and Complaint” along with a sworn affidavit detailing those charges was served pursuant to Section 73-21-99, Mississippi Code of 1972, Annotated.
- (2) The Respondent has been afforded all due process required by law.
- (3) The Respondent was issued a pharmacy technician registration by the Board, Pharmacy Technician Registration Number PT-230598, and as such was subject to jurisdiction of the Board pursuant to Section 73-21-83, Mississippi Code of 1972, Annotated.
- (4) The Respondent did not appear for the hearing and the hearing was held in absentia.
- (5) The Respondent committed the violation as charged.
- (6) The Respondent voluntarily surrendered her pharmacy technician registration.

FINAL ORDER OF THE BOARD

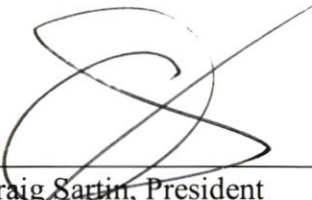
This ORDER OF THE BOARD is effective immediately. A certified copy of this ORDER shall be served on the Respondent and a copy maintained in the office of the Board.

- The Board officially accepts the voluntary surrender of Pharmacy Technician Registration Number PT-230598.
- Pursuant to Section 73-21-103 (1)(b), Mississippi Code of 1972, Annotated, Pharmacy Technician Registration Number PT-230598 is revoked.
- Pursuant to Section 73-21-103 (2), Mississippi Code of 1972, Annotated, Respondent shall have the right to petition the Board for reinstatement of her registration. The Board will not consider a petition for reinstatement of this registration until at least one (1) year from the date of this Order.
- Pursuant to Section 73-21-103(1)(d)(iii), Mississippi Code of 1972, Annotated, Respondent shall pay the cost of investigation and conduct of a proceeding in the amount of One Hundred Ninety-Five Dollars and Thirty-Three Cents (\$195.33).
- The total cost of investigation shall be paid by the Respondent prior to petitioning for the reinstatement of her registration.
- The cost of investigation shall be paid electronically through the Board of Pharmacy licensing system or by certified check, attorney’s check or money order issued by a usual, customary, and reputable issuer (U.S. Postal Money Order, Western Union Money Order, etc.).

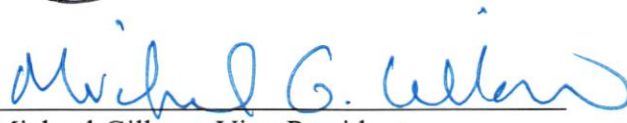
All present Board Members voted in favor of the above Order, except for Board members David Hudson and Tony Waits, who served on the Investigations Review Committee and abstained.

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ORDERED AND AGREED TO, this the 9th day of July 2026.



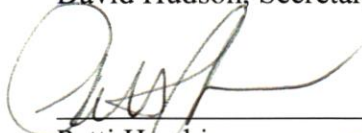
Craig Sartin, President



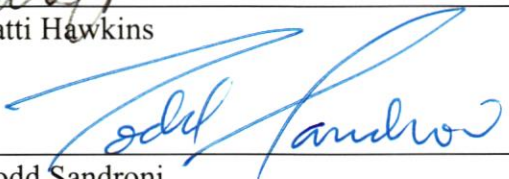
Michael Gilbow, Vice-President



David Hudson, Secretary



Patti Hawkins



Todd Sandroni



Michael Todaro

Tony Waits

Came on July 9, 2026, the matter of Latoya L. Jones, Pharmacy Technician Registration Number PT-231107, herein also referred to as Respondent, pursuant to a “Notice of Hearing and Complaint” filed by the Mississippi Board of Pharmacy. Board members David Hudson and Tony Waits served on the Investigative Review Committee and did not participate in this hearing.

**MISSISSIPPI BOARD OF PHARMACY
VOLUNTARY SURRENDER OF REGISTRATION**

IN THE MATTER OF:

LATOYA L. JONES
202 BLUETT STREET
SCHLATER, MS 38952

PHARMACY TECHNICIAN REGISTRATION NUMBER PT-231107

JURISDICTION

The Mississippi Board of Pharmacy has jurisdiction of the subject matter and person of Latoya L. Jones, Pharmacy Technician Registration Number PT-231107, pursuant to Section 73-21-83, Mississippi Code of 1972, Annotated.

STATEMENT OF CHARGES

Latoya L. Jones, Pharmacy Technician Registration Number PT-231107, is alleged to have committed the following violations:

Count 1:

Violation of Mississippi Code Annotated Section 73-21-97(1)(f):

(f) Violation of any of the provisions of this chapter or rules or regulations adopted pursuant to this chapter;

Violation of Mississippi Board of Pharmacy Administrative Rules, Title 30, Part 3002, Chapter 5: Disciplinary Actions, Rule 5.1 *Grounds for Disciplinary Actions*, Rule 5.1 I:

Theft or embezzlement of prescription drugs, controlled substances, medical devices, funds or anything of value;

Specifically, on February 17, 2026, Board Staff received a report that Latoya L. Jones, Pharmacy Technician Registration Number PT-231107, was suspected of theft of customer loyalty points while working as a pharmacy technician at a Walgreens Pharmacy in Greenwood, Mississippi. On February 20, 2026, Jones was interviewed by the Board’s Agent. Jones admitted to taking and using Walgreens customer loyalty points and coupons and also completed a written statement admitting to her actions.

Jones voluntarily surrendered her pharmacy technician registration to the Board’s Agent on February 20, 2026.

FINDINGS OF FACT

The Mississippi Board of Pharmacy, after being presented clear and convincing evidence, makes the following findings of fact:

- (1) The “Notice of Hearing and Complaint” along with a sworn affidavit detailing those charges was served pursuant to Section 73-21-99, Mississippi Code of 1972, Annotated.
- (2) The Respondent has been afforded all due process required by law.
- (3) The Respondent was issued a pharmacy technician registration by the Board, Pharmacy Technician Registration Number PT-231107, and as such was subject to jurisdiction of the Board pursuant to Section 73-21-83, Mississippi Code of 1972, Annotated.
- (4) The Respondent did not appear for the hearing and the hearing was held in absentia.
- (5) The Respondent committed the violation as charged.
- (6) The Respondent voluntarily surrendered her pharmacy technician registration.

FINAL ORDER OF THE BOARD

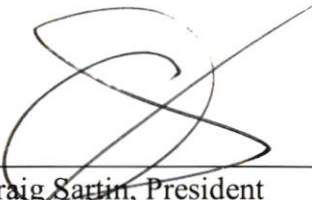
This ORDER OF THE BOARD is effective immediately. A certified copy of this ORDER shall be served on the Respondent and a copy maintained in the office of the Board.

- The Board officially accepts the voluntary surrender of Pharmacy Technician Registration Number PT-231107.
- Pursuant to Section 73-21-103 (1)(b), Mississippi Code of 1972, Annotated, Pharmacy Technician Registration Number PT-231107 is revoked.
- Pursuant to Section 73-21-103 (2), Mississippi Code of 1972, Annotated, Respondent shall have the right to petition the Board for reinstatement of her registration. The Board will not consider a petition for reinstatement of this registration until at least one (1) year from the date of this Order.
- Pursuant to Section 73-21-103(1)(d)(iii), Mississippi Code of 1972, Annotated, Respondent shall pay the cost of investigation and conduct of a proceeding in the amount of Six Hundred Thirty-Five Dollars and Ninety-Five Cents (\$635.95).
- The total cost of investigation shall be paid by the Respondent prior to petitioning for the reinstatement of her registration.
- The cost of investigation shall be paid electronically through the Board of Pharmacy licensing system or by certified check, attorney’s check or money order issued by a usual, customary, and reputable issuer (U.S. Postal Money Order, Western Union Money Order, etc.).

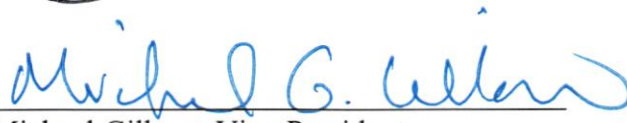
All present Board members participating in the hearing affirmed this Order, except for Board members David Hudson and Tony Waits, who served on the Investigations Review Committee and abstained.

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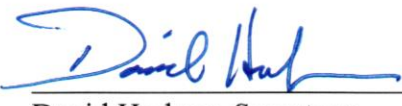
ORDERED AND AGREED TO, this the 9th day of July 2026.



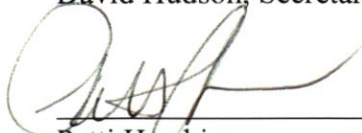
Craig Sartin, President



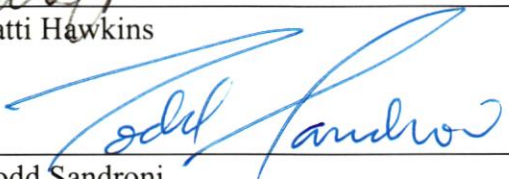
Michael Gilbow, Vice-President



David Hudson, Secretary



Patti Hawkins



Todd Sandroni



Michael Todaro

Tony Waits



Mississippi Board of Pharmacy

5 – YEAR STRATEGIC PLAN

FOR THE FISCAL YEARS 2028– 2032

Mississippi Board of Pharmacy (846-00)

July 2026

MISSISSIPPI BOARD OF PHARMACY

1. Comprehensive Mission Statement

The mission of the Mississippi Board of Pharmacy is to protect the health, safety and well-being of the citizens of the state of Mississippi by regulating and controlling the practice of pharmacy and the manufacture and distribution of legend drugs and devices.

2. Philosophy

The Mississippi Board of Pharmacy is committed to continuing its efforts to safeguard and protect the public health and safety of Mississippians through our philosophy of:

- Providing the highest professional standards of quality, ethics and appropriate service;
- Respecting the rights and liberties of all citizens;
- Providing optimal services to the public and profession;
- Utilizing resources in an efficient, effective, responsive and transparent manner;
- Demonstrating a balanced and sensible approach to the regulation of pharmacy for the taxpayers and citizens of Mississippi.

3. Relevant Statewide Goals and Benchmarks

Statewide Goal #1.: ECONOMIC DEVELOPMENT

“To develop a robust state economy that provides the opportunity for productive employment for all Mississippians.”

Relevant Benchmarks #1.:

- *“Number of jobs in each of the Mississippi Development Authority’s seven targeted industries: advanced manufacturing, aerospace, agribusiness, automotive, energy, **HEALTHCARE**, and shipbuilding”;*

- Employment in Mississippi pharmacy related jobs, as it relates to the health of pharmacy-related businesses and the citizen's access to general pharmacy services due to the manipulation and redirection of pharmaceutical services nationally;
- Manufacturing, wholesaling, and logistics of medications within our borders and being shipped into our state;
- Ensure pharmacies operate in an equitable and fair environment that includes freedom of pharmacy selection and redirection of pharmacy services by PBMs is limited;

Statewide Goal # 2.: PUBLIC SAFETY AND ORDER

“To protect the public’s safety, including providing timely and appropriate responses to emergencies and disasters and operating a fair and effective system of justice.”

Relevant Benchmarks #2.: EMERGENCY & CRISIS RESPONSE
THROUGH PREPAREDNESS

- Participation and communications with health-related agencies for disaster preparedness and response
- Continued development of relationships with other stakeholder agencies, organizations and law enforcement in the battle against prescription drug abuse and diversion using the MS Prescription Monitoring Program (MSPMP)
- Maintain a PBM, wholesaler, and medical equipment contact list for emergency purposes (waive copays, early refills, etc.);

Statewide Goal #3.: HEALTH

“To protect Mississippians from risks to public health and to provide them with the health-related information and access to quality healthcare necessary to increase the length and quality of their lives.”

Relevant Benchmarks #3.:

- Enhancement of the Mississippi Prescription Monitoring Program (MSPMP) in our efforts to fight prescription drug abuse and diversion;
- Complaints from the citizenry concerning Pharmacy Benefit Manager (PBM) issues;
- Audits of PBM activities to ensure compliance with state laws and unfettered access to healthcare
- Continue developing a robust licensing component of all facilities that serve the citizens of MS, that includes the safety of medications
- PIC Training
- Technician Training

Statewide Goal 4: Governmental Efficiency

“To create an efficient government and an informed and engaged citizenry that helps to address social problems through the payment of taxes, the election of capable leaders at all levels of government and participation in charitable organizations through contributions and volunteerism.”

Relevant Benchmarks #4.:

- *“Average wait time for government services”;*
- *“State dollars saved by providing government services online (e.g., document retrieval, issuance of new business permits, license renewal);*
- Integrate licensing, compliance, and legal into one format within Thoughtspan;
- Expanding online information and renewal capability;
- Develop more efficient fingerprinting strategy;
- Become a data verifying agency, not a data processing agency;

4. Overview of the Agency 5-Year Strategic Plan

The Mississippi Board of Pharmacy is composed of the following four divisions:

- **Compliance Division**
- **Licensing Division**
- **MS Prescription Monitoring Program Division (MSPMP)**
- **Pharmacy Benefit Manager Division (PBM)**

Compliance Division

The compliance division of the MS Board of Pharmacy monitors and enforces the MS Pharmacy Practice Act and board regulations of state and federal laws of the practice of pharmacy in Mississippi by conducting routine inspections and investigations of licensees, registrants, and permitted facilities. The compliance division is the primary division responsible for the investigation of drug diversion from permitted facilities within the State. The board has set a goal to inspect all in-state facilities at least every 18 months and to inspect a sample of out of state facilities as feasible. The board of pharmacy issues compounding certificates to all pharmacies that perform non-sterile and sterile compounding. The compliance division must approve the certificate from the review of inspections conducted on all in-state and non-resident pharmacies. In partnership with the MS Board of Medical Licensure, Dispensing physicians obtain a permit for their facility, and once that permit is obtained, the compliance division will inspect those facilities. Compliance officers are assigned specific regions of the state to conduct inspections and to conduct investigations, as necessary.

The board is authorized to conduct disciplinary proceedings as directed by the Investigative Review Committee of the board. The board promotes voluntary compliance by communicating information to pharmacists and other registrants utilizing personal contact by agents of the board and through newsletters, website, email, social media, or other correspondence. The compliance division serves as an information source for consumers, licensees, registrants, state and federal law enforcement, and regulatory agencies. The board registers students engaging in pharmaceutical education within the state. The compliance division partners with each educational institution in the state to provide requested training to pharmacy students on regulations and current practice issues.

Licensing Division

The function of the licensing division is the issuance of new and renewal of licenses, permits, and registrations. Licenses and controlled substance registrations are issued to pharmacist and students. All persons working in a pharmacy as a pharmacy technician are issued registrations. All pharmacies (both in-state and non-resident), hospitals, drug facility permits (in-state and non-resident), home/health

hospices, nursing homes, physician dispensing, pharmacy benefit managers (PBM), medical equipment suppliers, and controlled substances are issued licenses, permits, and registrations. The number of licenses and registrations issued exceeds 20,000 annually.

The operational funds for the board are generated from fees received from the issuance and renewal of licenses, permits, and registrations with spending authority provided through the legislative appropriations process. The licensing division provides information regarding licensure, permitting, and verification. They work with students to ensure seamless testing and licensure requirements.

The Thoughtspan software development is an ongoing process. It went live in October 2020. This complex licensing software has moved the MS Board of Pharmacy to a much higher level of service and instant information access. In 2024, the licensing division improved the criminal background check process by obtaining a Lifescan machine enabling our office to scan fingerprint cards directly to our partners at MS Criminal Information Center (CIC). This has resulted in significant reductions in background check processing times. Licensing of all facilities providing legend medical devices to MS entities pursuant to changes to the MS Pharmacy Practice Act in the 2025 session.

Mississippi Prescription Monitoring Program (MSPMP) Division

The MSPMP monitors the dispensing of schedule II-V controlled substances, drug of concern and medical marijuana. The information collected is available to practitioners, pharmacists, or their designated agents, the Division of Medicaid, law enforcement entities, and state regulatory agencies upon appropriate request.

The most important objective of the MSPMP is to reduce prescription drug abuse by providing patients controlled substance dispensing profiles to practitioners who administer, prescribe, or dispense controlled substance drugs. The second objective is to provide education for all users of the program, and to bring all stakeholders together in a collaborative force to prevent and deter prescription diversion and drug abuse. The third objective of the MSPMP is to educate all sectors of the public relating to the dangers, laws, and citizen responsibilities relating to controlled substance prescriptions, doctor shopping, and prescription drug abuse.

Our approach to educating the public is founded using an approach that covers all sectors of the state's population from youth to the elderly. We have teamed with the MS Bureau of Narcotics, the MS Department of Public Safety, the MS Department of Mental Health, the MS Department of Human Services, the MS Board of Medical Licensure, the MS Board of Nursing, the MS Department of Health, the MS Board of Dental Examiners, the FBI, and the DEA, along with others, to combat the opioid and heroin crisis.

The Mississippi Prescription Monitoring Program (MSPMP) Division will continue to expand its effort to offer a cohesive program that protects the privacy of the citizens of Mississippi but at the same time offers an efficient tool for the medical community, law enforcement, and regulatory agencies for the intervention of prescription drug abuse and the diversion of controlled substances in Mississippi. MSPMP will continue to work with organizations locally, nationally, and with other states to find and implement the most efficient solutions for our PMP.

Pharmacy Benefit Manager Program (PBM) Division

The function of the Pharmacy Benefit Manager Program (PBM) Division is to license and renew pharmacy benefit managers that conduct business in the state of Mississippi. The PBM Division is also charged with conducting investigations into violations of the Pharmacy Benefit Prompt Pay Act and the Pharmacy Audit Integrity Act.

The Board is authorized to conduct discipline for violations of the Pharmacy Benefit Prompt Pay Act and the Pharmacy Audit Integrity Act as directed by the Investigation Review Committee. Through both communications to PBMs and disciplinary action, the Board encourages compliance with applicable laws and regulations. Collaboration with local, state, and national stakeholders to identify issues and develop solutions to these complex practices is paramount to ensuring the stability of the Mississippi health community.

The Prompt Pay Act requires rules and regulations to address low cost reimbursement, referrals, and the PBM appeals process for pharmacies to ensure adequate access to pharmaceuticals for the citizens of MS. The rules and regulations will be reviewed and updated with input and collaboration with other relevant state agencies. Pursuant to the 2025 Pharmacy Practice Act, Pharmacy Service Administrative Organizations are licensed to perform services.

5. Agency's External/Internal Assessment

1. Changes in state or federal laws, and the Drug Supply Chain Security Act (DSCSA) that would encompass pharmacy/pharmacist's role and involvement, will need to be continually assessed. This will also include ongoing education surrounding the changes with the standards set by USP 795, USP 797, USP 800 and FDA licensing. Staff require ongoing training on all of the changes.
2. The diversion of controlled prescription drugs continues to be a public issue in Mississippi and around the country. Continued collaboration with MS Bureau of Narcotics and the Drug Enforcement Agency is needed.
3. The compounding of drugs using APIs including peptides that are not allowed under state and federal law continues to be a growing issue as well as illicit international sourcing of pharmaceuticals. Increased scrutiny of these issues and continued collaborative investigations with external partners are essential.
4. Certain anti-competitive and non-transparent practices of PBMs increase costs for Mississippi patients while reducing access to healthcare services including pharmaceutical services.
5. Emerging new methods and requirements to conduct agency functions

Through meetings of program division directors, the Associate Director, the Executive Director, and board of pharmacy staff make decisions and recommendations. As deficiencies are recognized, recommendations for improvements are made. Budgetary constraints are always considered when new or expanded projects are recommended or requested. Financial and procedural advice is obtained through a third party contracted financial consultant along with in house counsel. This contracted financial consultant performs all the accounting functions for the agency.

The MS Board of Pharmacy interfaces with various state and national associations, agencies and organizations, including the National Association of Boards of Pharmacy (NABP) and MALTAGON, an organization of southeastern boards of pharmacy. These interactions allow identification of developments in the field of practice and anticipation of how these affect the practice of pharmacy in the state of Mississippi.

On the state level, the MS Board of Pharmacy works closely with MEMA (Mississippi Emergency Management Agent), the MS Department of Health and other state regulatory agencies to ensure continued health services and support during times of emergency and disaster. Examples of this include active participation in the ongoing COVID-19 response efforts and coordinating pharmacy volunteer efforts under the governor's comprehensive emergency management plan (CEMP). The MS Board of Pharmacy is committed to fulfilling all reporting needs to the ESF-8 Public Health Command/Coordination Center (PHCC) and the State Emergency Operations Center (SEOC) as well as appropriate communication to ESF-5 for priority setting and ESF-15 for press releases.

6. Agency Goals, Objectives, Strategies, and Measures by Program for FY 2027-2031

GOAL A: License for the practice of pharmacy shall be obtained by all persons prior to their engaging in the practice of pharmacy. (Miss. Code Ann. § 73-21-83, (2))

Program 1: Licensing Division

OBJECTIVE A.1. License, Permit, Register and Renew

- Output:* Process and verify pharmacy technician, student intern/extern-controlled substances registration, pharmacists, licenses, and facility permits, physician dispensing, and marijuana dispensing to those individuals and entities that met minimum requirements;
- Output:* Deny licenses to applicants not meeting Board requirements or Mississippi standards
- Output:* Ensure the proper qualifications for licensing are met
- Outputs:* Report the number of new student licenses issued
- Outputs:* Report the number of permits issued to all facilities
- Outputs:* Report the number of pharmacy technician registrations issued
- Outputs:* Report the number of pharmacists licensed
- Outputs:* Report the number of controlled substance permits issued
- Efficiencies:* Cost of operations (program cost divided by the number of licenses)

Outcomes: Licenses issued within ten business days (%)

Outcomes: Renewals issued within two business days (%)

Program 2: Compliance Division

GOAL A: The board shall be responsible for the control and regulation of the practice of pharmacy, to include the regulation of technicians, pharmacy externs or interns and pharmacists, in this state, the regulation of the wholesaler distribution of drugs and devices as defined in Section 73-21-73, the distribution of sample drugs or devices by manufacturer's distributors as defined in Section 73-21-73 by persons other than the original manufacturer or distributor in this state and the regulation of pharmacy benefit managers as defined in Section 73-21-153. (Miss. Code Ann. Section 73-21-83., (1))

A.1. STRATEGY: Conduct routine inspections of all facilities located within the state for compliance with regulations of the board, state and federal laws. Conduct investigations as necessary for suspected violations.

Output: Number of inspections conducted

Output: Number of audits and investigations conducted

Output: Number of written complaints received

Output: Investigations conducted due to the diversion of prescription drugs, impaired individuals

Output: Investigations conducted of pharmacists and pharmacy technicians

Efficiency: Average cost per investigation conducted (total cost of program divided by the number of activities conducted)

Outcomes: Written complaints resolved within six months (%)

Outcomes: In-state facilities inspected (%)

Outcomes: Recidivism rate for those receiving disciplinary actions (% average of 3 years)

Program 3: Mississippi Prescription Monitoring Program (MS PMP) Division

GOAL A: Effectively support the legitimate use of controlled substances while being proactive in safeguarding public health and safety. (Mississippi Code § 73-21-127) - board of pharmacy to develop and implement a computerized program to track certain prescriptions; report of suspected abuse and misuse of controlled substances; access to collected data; confidentiality; penalties for knowingly failing to submit or submitting incorrect dispensing information

A.1. STRATEGY: Education and Information

Outputs: Number of training and educational activities conducted

Outputs: Number of patient inquiries

Outputs: Prescribers, dispensers, and entities registered (number of)

Outputs: Training and education activities conducted (number of)

Efficiencies: Cost of operation (program cost divided by the number of prescribers and dispensers registered)

Outcomes: System registrations (%)

Outcomes: Pharmacists registered to PMP (%)

Outcomes: Licensed APRNs registered to PMP (%)

Outcomes: In-state physicians registered to PMP (%)

Program 4: Pharmacy Benefit Manager Program (PBM) Division

GOAL A: License and Regulate Pharmacy Benefit Managers (PBMs) that conduct business in the state, renew licenses annually, respond to complaints from citizens and health care providers in order to provide protection for individual Mississippi citizens and allow better patient care and access to pharmacy. (Miss. Code Ann. § 73-21-157)

OBJECTIVE A.1. Ensure all PBMs, with activities in Mississippi, are duly licensed and all statutes and regulations are being followed

Outcome: Protect the health and safety of the citizens of Mississippi through the emphasis on patient access, care, safety and services through pharmacy

A.1 STRATEGY: Work with pharmacies and other state entities to analyze operational data specific to pharmacy transactions and their related PBMs

Output: Report the number of PBM licenses issues

Output: Number of responses to complaints

Efficiencies: Cost of Operations (total cost divided by total licenses and complaint responses)

Outcomes: Complaint response (%)

ARTICLE III PHARMACY EXTERN/INTERN REGISTRATION AND PRACTICAL EXPERIENCE REQUIREMENT

1. Every person enrolled in the professional practice curriculum of a school of pharmacy ~~and pursuing either a Bachelor of Science in Pharmacy degree or a Doctor of Pharmacy degree~~ must obtain an extern/intern registration from the Mississippi Board of Pharmacy prior to enrolling and participating in externship or clerkship rotations or obtaining practical experience in a pharmacy permitted by the Board. The pharmacy extern/intern shall in no manner falsely assume, directly or by inference, to be a pharmacist. To obtain an extern/intern registration, the applicant shall:
 - A. Have submitted a written application on a form prescribed by the Board;
 - B. Be of good moral character as evidenced by having undergone and successfully passed a criminal background check conducted by the Board;
 - C. ~~Have a school of pharmacy that is approved by the Board provide proof of enrollment~~ Provide proof of enrollment or proof of graduation from a school of pharmacy accredited by the American Council on Pharmaceutical Education or as approved by the Board;
 - D. Have paid fees as specified by the Board.
2. A pharmacy extern/intern registration which has been issued by the Board shall expire:
 - A. If the extern/intern is expelled, suspended, withdraws or is dismissed from a school of pharmacy;
 - B. One (1) year after graduation from a school of pharmacy;
 - C. One year after being issued by the Board if the extern/intern registration is issued to an applicant for the purpose of obtaining extern/intern hours for reinstatement of a pharmacist license;

An Extern/Intern who is expelled, suspended, dismissed or withdraws from a school of pharmacy may not register as a pharmacy technician until one (1) year from the date his/her extern/intern registration expiration, unless approved by the Board pursuant to a petition.

3. A pharmacy extern/intern may petition the Board for renewal of the registration for a period not to exceed one additional year.
4. The externship/internship practical experience required for licensure is defined as a total of sixteen hundred (1,600) hours of pharmacy experience. The sixteen hundred (1,600) hours of practical experience shall be obtained after the student is enrolled in the professional program of a school of pharmacy. Practical experience hours gained through clerkships and externships, while enrolled in a school of pharmacy whose externship rotations are approved by the Board, may be used to satisfy these requirements. In order for a pharmacy student to be considered as a valid extern in such a program, he/she must be certified by a school of pharmacy as a bona fide student making normal progress toward

completion of the professional practice curriculum of a school of pharmacy.
~~either a Bachelor of Science or a Doctor of Pharmacy degree in pharmacy.~~

Any remaining practical experience required for licensure, not obtained by the extern through externship rotations, may be obtained during official vacation periods when the extern is not enrolled as a full-time student or as an intern after graduation. No more than fifty (50) hours per week of practical experience shall be credited during any of these periods.

5. All practical experience gained in Mississippi, which is related to the dispensing of drugs, must be under the direct and immediate supervision of a pharmacist registered in Mississippi and in good standing with the Mississippi Board of Pharmacy. The direct and immediate supervision by the pharmacist requires the physical presence of the supervising pharmacist at all times and includes the constant personal supervision and monitoring of the extern or intern by the supervising pharmacist. The supervising pharmacist shall be responsible for the activities of the extern or intern.
6. No practical experience obtained in this state shall be credited to an extern or intern unless such extern or intern be registered with the Mississippi Board of Pharmacy as a pharmacy extern/intern. Practical experience hours obtained in Mississippi will expire two (2) years after graduation.
7. When a Pharmacy Intern desires to obtain credit for training received in a state other than this State, he/she shall abide by all the provisions of the internship rules in that state, and shall provide evidence from that state's Board of Pharmacy of the number of clock hours of experience actually participated in by the Pharmacy Intern. For practical experience obtained in another state and for which the Mississippi Board of Pharmacy is requested to grant credit toward the experience requirements, the applicant shall:
 - A. Submit the affidavits certifying the work experience to the Board of Pharmacy in the state in which the experience was obtained; and verification that these hours are currently acceptable for a license in the state where the practical experience was obtained.
 - B. Request that Board of Pharmacy to send copies of the affidavits to the Mississippi Board of
Pharmacy along with certification that the hours of experience claimed are acceptable to that Board.

Upon receipt of copies of the affidavits and the statement of their acceptance by the Board of Pharmacy in the state in which the experience was obtained, the Mississippi Board of Pharmacy may grant the same credit toward practical experience requirements.

For purposes of this Article, the term "practical experience" shall include, but not be limited to, the compounding, dispensing and labeling of drugs,

interpreting and evaluating prescriptions, maintaining prescription drug records and any other activity included in the practice of pharmacy.

8. In addition to any other provisions of these regulations, the Board may impose disciplinary action upon an extern/intern for one or more of the following grounds:
 - A. Fraud or intentional misrepresentation by an extern/intern in securing the issuance of a pharmacy extern/intern registration or failing to report to the Board any adverse action taken by another licensing jurisdiction, government agency, law enforcement agency, or court that would constitute grounds for action;
 - B. Obtaining practical experience in a pharmacy permitted by the Board without the direct supervision and presence of a pharmacist licensed by the Board;
 - C. Failure to notify the Board of expulsion, suspension, dismissal or withdrawal from a school of pharmacy;
 - D. Violation of any university, college, or school of pharmacy policies, rules or regulations thereof.
 - E. Knowing or suspecting that a Pharmacist or Pharmacy Intern is incapable of engaging in the Practice of Pharmacy or that a Pharmacy Technician is incapable of assisting in the Practice of Pharmacy, with reasonable skill, competence, and safety to the public, is diverting or abusing controlled substances, alcohol, or prescription drugs and failing to report any relevant information to the Board of Pharmacy.
 - F. The unlawful disclosure of information from the Prescription Monitoring Program or using information obtained from the Prescription Monitoring Program for unlawful or unethical purposes.
9. An Extern/Intern shall notify the Board immediately of any change of residence or change in enrollment status including delayed progression within the program.
10. An Extern/Intern that surrenders his/her registration is no longer eligible to work as an extern/intern without petitioning the Board to re-instate his/her registration.

ARTICLE XVI REGISTRATION WITH THE BOARD TO HANDLE CONTROLLED SUBSTANCES

1. Every facility/business under the jurisdiction of the Board of Pharmacy where controlled substances are manufactured, distributed, sold, bought, dispensed, or maintained within this state or that distributes or dispenses any controlled substance into this state from an out-of-state location, or who proposes to engage in the manufacture, distribution or dispensing of any controlled substance within this state or the distribution or dispensing of any controlled substance into this state from an out-of-state location, except those persons exempted by law, shall obtain and maintain a Controlled Substance Registration issued to that facility/business by the Mississippi Board of Pharmacy. Every pharmacist or pharmacy extern/intern who dispenses controlled substances in the usual and lawful course of business within this state shall obtain and maintain a controlled substance registration issued by the Board.
2. These registrations shall be renewed annually and shall be valid for the following period of time:
3. If the registration is issued before or during the first half of the registration period, the registration shall expire at the end of the registration period and if the registration is issued in the second half of the registration period, the registration shall expire at the end of the succeeding registration period. A fee of fifty dollars (\$50.00) shall be charged for this registration or the renewal of this registration.

Extern or intern registrations shall be valid for a period of four (4) years or until ~~six~~ twelve months after graduation, whichever occurs first.

Any controlled substance renewal application postmarked after December 31 of the renewal period shall be returned and a fifty dollar (\$50.00) late renewal fee shall be assessed prior to renewal.

4. Application for issuance or renewal of a Controlled Substance Registration shall be made on a form prescribed by the Board which specifies the activities to be engaged in and the Schedules of Controlled Substances which may be manufactured, distributed, dispensed, sold, purchased, or maintained by the registrant. A registrant shall not manufacture, distribute, dispense, sell, purchase, or maintain a controlled substance not authorized by his registration.
5. The application for the issuance or the renewal of a Controlled Substance Registration for a pharmacy shall be signed by a pharmacist. If the services of a pharmacist are not required at the facility the application

for the Controlled Substance Registration shall be signed by the individual who will be responsible for conducting the business activities of the facility. Persons who handle controlled substances or who maintain controlled substances on the premises must be registered. This includes all facilities which do not maintain dispensing areas containing controlled substance drugs, but which do maintain controlled substances for inpatient use at nursing stations or in emergency medication supplies.

6. The administrator or the consultant pharmacist of the nursing home may sign the application for a controlled substance registration issued by the Board. The nursing home shall have policies and procedures for the security, control, and disposal of any controlled substances at the facility. A pharmacist shall not serve as a consultant to a nursing home which does not have a Controlled Substance Registration with the Mississippi Board of Pharmacy.
7. When requested by an agent of the Board of Pharmacy, evidence of a Controlled Substance Registration issued by the Board, all controlled substances, all areas where controlled substances are maintained, and all required controlled substance records shall be made available for inspection.
8. Any person who is granted a Controlled Substance Registration shall be required to report any surrender, suspension, revocation, or other adverse action against their federal controlled substance registration issued by the Drug Enforcement Agency. Such report shall be made within 24 hours of the adverse action occurring and the report shall be made to compliance@mbp.ms.gov.

ARTICLE XXXI COMPOUNDING GUIDELINES

Every pharmacy permitted by the Mississippi Board of Pharmacy engaged in the compounding of pharmaceuticals that is not a licensed 503B pharmacy following good manufacturing practices (GMP) shall comply with USP 795, USP 797, and USP 800 when compounding in the scope of those chapters. The designated facility USP representative must be a pharmacist licensed in the State of Mississippi.

For the purposed of this Article, bulk drug substance shall mean “any substance that is intended for incorporation into a finished drug product and is intended to furnish pharmacological activity or other direct effect in the diagnosis, cure, mitigation, treatment, or prevention of disease, or to affect the structure or any function of the body. Active pharmaceutical ingredient does not include intermediates used in the synthesis of the substance.”

1. GENERAL PROVISIONS

- A. Prior to engaging in the compounding of pharmaceuticals, a pharmacy shall obtain a compounding certificate from the Mississippi Board of Pharmacy.
 - i. To obtain a compounding certificate, an applicant must complete a compounding certificate application.
 - ii. A compounding certificate will expire when the pharmacy permit expires and can be renewed at the time a pharmacy permit is renewed.
 - iii. Compounding, without obtaining the compounding certificate, shall be grounds for disciplinary action.
 - iv. Every pharmacy that engages in compounding shall submit a compounding statistical report to the Board on or about January 31st of each year on a form prescribed by the Board.
 - v. Failure to submit the report as required by this regulation shall be grounds for disciplinary action.
 - vi. A compounding certificate shall become inactive if a pharmacy fails to compound any prescriptions in a calendar year. A pharmacy may not compound prescriptions with an inactive compounding certificate. A pharmacy may petition the Board to activate a compounding certificate that is inactive.
 - vii. Any pharmacy with an active compounding certificate is subject to a compounding inspection by the Board.
- B. Based on the existence of a pharmacist/patient/practitioner relationship and the presentation of a valid prescription, or in anticipation of prescription medication orders based on routine, regularly observed prescribing patterns, a pharmacy may compound, for an individual patient, medications that are not commercially available in the marketplace.

Compounding and manufacturing, as defined within the regulations, are not permitted in the same facility. ~~A pharmacy may not compound a drug that appears on the FDA List of Drugs withdrawn or removed from the market for safety reasons or on the FDA List of Drug products that present demonstrable difficulties in compounding.~~

i. A drug may be compounded if:

- (1) The bulk drug substance utilized complies with the standards of an applicable USP or National Formulary monograph, if a monograph exists, and the USP chapter on compounding; or
- (2) If no monograph exists, the bulk drug substances are components of drugs approved by the Secretary of Health and Human Services; or
- (3) If no monograph exists and the drug substance is not a component of a drug approved by the Secretary of Health and Human Services, the bulk drug substances is either identified in 21 C.F.R. § 216.23 or listed under Category 1 of the Food and Drug Agency's interim policy on compounding using bulk drug substance.

ii. A drug may not be compounded if it does not meet the requirements of subsection (i). This includes, but is not limited to, using a bulk drug substance identified in 21 C.F.R. § 216.24, Category 2 or Category 3 of the Food and Drug Agency's interim policy on compounding using bulk drug substance, or is otherwise not listed under one of the approved lists in subsection (i) of this subpart.

C. For the purpose of this Article, flavoring is not considered compounding. In addition, the combining of commercially manufactured, ready- to-use products shall be exempt from USP 795 compounding standards under the following conditions:

- i. No more than four (4) commercially manufactured ready-to-use products (that have not been manipulated) are used;
- ii. Compounding is not done in anticipation of medication orders;
- iii. Must follow USP 795 beyond use dates (BUDs);
- iv. A valid prescription shall serve as the compounding record;
- v. The prescription label shall comply with all related USP chapter requirements as well as the labeling requirements as set forth in Article XIV of these regulations.

D. A pharmacy may compound drugs prior to receiving a valid prescription based on a history of receiving valid prescriptions that have been generated solely within an established pharmacist/patient/practitioner relationship, and provided that they maintain the prescriptions on file for all such products compounded at the pharmacy as required by the Mississippi Board of Pharmacy.

- E. Pharmacies shall not offer compounded human drug products to practitioners or to other pharmacies for resale or dispensing. However, patient specific medications may be prepared on behalf of a pharmacy permitted as an Institutional I, Hospital, 3.1 pharmacy for an inpatient at that facility. Pharmacies may compound patient specific medications for office administration by a practitioner.
- F. Compounding pharmacies may advertise or otherwise promote the fact that they provide prescription compounding services (e.g., chemicals, devices and information when requested); however, they shall not solicit business by promoting to compound specific drug products (e.g., like a manufacturer).
- G. The compounding of inordinate amounts of drugs in anticipation of receiving prescriptions without any historical basis or the distribution of inordinate amounts of compounded products without a patient/practitioner/pharmacist relationship is considered manufacturing.

2. RECORDS

- A. The pharmacy shall keep records of all compounded products as required by the Mississippi Board of Pharmacy. Such records shall be readily available for authorized inspection during the retention period at the establishment. These records shall be subject to duplication by photocopying or other means of reproduction as part of any such inspection.
- B. Drug Orders: The pharmacist must receive a written, electronic or verbal order from an authorized prescriber before dispensing any compounded product.
 - i. If the drug order is for an inpatient at an institutional facility, a copy of the patient's medication order may serve as an order for the preparation and dispensing of the compounded product. This and the medication administration record may be maintained as the permanent record in medical records at the facility.
 - ii. If the drug order is for an outpatient, the order must be in the form of a prescription document or a patient medication order sheet which contains, at a minimum, the following:
 - (1) Patient name;
 - (2) Patient address;
 - (3) name of medication and strength;
 - (4) Directions for use;
 - (5) Date;
 - (6) Prescriber's name;
 - (7) Physician's address and Drug Enforcement Administration registration number, if applicable;
 - (8) Refill instructions.

- C. Prescriptions for compounded products shall be filed in accordance with the prescription recordkeeping provisions of these regulations. Patient medication order sheets used as authorization for the dispensing of drugs shall be filed in an easily retrievable manner.

3. ALLOWABLE COMPOUNDING WHEN COMMERCIAL PRODUCTS ARE NOT AVAILABLE

- A. A pharmacy may prepare an essential copy of a commercial product when that commercial product is not available as evidenced by either of the following:
 - i. Products that appear as unresolved status on the FDA drug shortage list in effect under section 506E of the FD&C Act; or
 - ii. Products discontinued and no longer marketed by the manufacturer.

4. COMPOUNDING FOR VETERINARY USE

- A. All compounding for non-human medications must follow USP 795/797/800 compounding standards.
- B. A pharmacy may compound a preparation intended for administration to an animal patient:
 - i. Pursuant to a patient specific prescription; or
 - ii. Pursuant to a non-patient specific order from a veterinarian.
- C. The label for non-patient specific compounded preparations shall contain, at a minimum, the following:
 - i. Pharmacy's name, address and telephone number;
 - ii. Veterinarian's name;
 - iii. Name of preparation;
 - iv. Strength and concentration;
 - v. Lot number;
 - vi. Beyond use date (BUD);
 - vii. Special storage requirements, if applicable;
 - viii. Name or initials of the pharmacist responsible for final check of the preparation.

5. RESEARCH PURPOSES

- A. Nothing in this section shall prevent the compounding of drugs for research purposes if the drugs are not used for animal or human consumption. If a compounded drug is provided to a patient, and would otherwise violate these rules but for this exception, it shall only be considered legitimate research if the compounded drug is covered under an Investigational New Drug application authorized by the Food and Drug Administration.

Rule 4.5. Disqualifying Crimes

An individual may be denied a license, registration or permit based on being found guilty by a court of competent jurisdiction of:

~~1. a conviction, guilty plea and/or a plea of nolo contendere to a felony, which includes, but is not limited to, any of the following:~~

~~A. Any controlled substance violation;~~

~~B. Embezzlement~~

~~C. Shoplifting~~

~~D. Theft~~

~~E. Forgery~~

~~F. Burglary~~

~~G. Identity theft~~

~~2. Any act involving moral turpitude or gross immorality; or In addition, the accumulation of multiple convictions, including misdemeanor convictions, and pending unresolved charges, may be used to determine if an individual shall be denied a license, registration or permit.~~

~~3. A violation of pharmacy or drug laws or regulations of this state, any other state, or the federal government.~~

Source: 73-21-81, 73-21-97(1)(c)

Rule 4.6 Mitigating Factors

~~Notwithstanding Rule 4.5, any criminal conviction, other than a criminal conviction involving controlled substances, beyond ten (10) years prior to the application shall not disqualify an individual unless extenuating circumstances exist. Those extenuating circumstances shall be enumerated in the disqualifying determination notification. Other mitigating factors to be considered in determining whether the individual's criminal record will disqualify the individual from obtaining a license, registration or permit may include, but need not be limited to:~~

A. age at which the crime was committed;

B. circumstances surrounding the crime;

C. length of time since the conviction and criminal history since the conviction;

D. work history;

E. current employment and character references; and

F. other evidence demonstrating the ability of the person to perform the employment responsibilities competently and that the person does not pose a threat to the health or safety of the public.

Source: 73-21-81

Came on July 9, 2026, the matter of Robert K. Stricklin, herein also referred to as Petitioner, pursuant to a request to petition the Mississippi Board of Pharmacy.

BEFORE THE MISSISSIPPI BOARD OF PHARMACY

IN THE PETITION OF:

ROBERT K. STRICKLIN
209 SAND MOUNTAIN DR. E.
ALBERTVILLE, AL 35950

PHARMACIST TRANSFER APPLICATION
JURISDICTION

The Mississippi Board of Pharmacy has jurisdiction of the subject matter of the pharmacist transfer application of Robert K. Stricklin, pursuant to Miss. Code Ann. § 73-21-83.

PROCEEDINGS

The Petitioner's Pharmacist Transfer Application was denied on or about May 28, 2026. The Petitioner requests that the Board grant his application for transfer of his pharmacist license. The Board heard testimony concerning the Petitioner's request, including the Petitioner's sworn testimony that his Pharmacist license was placed on probation in his home state of Alabama in 2009 and that he has had no other discipline on any Pharmacist license in any state since 2009.

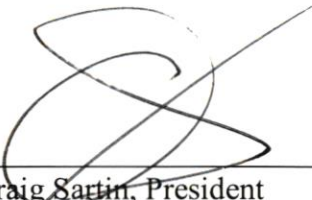
ACTION OF THE BOARD

Based upon the clear and convincing evidence presented at the petition hearing, all members of the Board present voted to approve the request by the Petitioner and to approve the Pharmacist Transfer Application of Robert K. Stricklin.

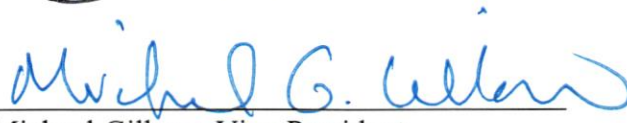
This ORDER OF THE BOARD is effective immediately. A certified copy of this ORDER shall be served on the Petitioner and maintained in the office of the Board.

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ORDERED AND AGREED TO, this the 9th day of July 2026.



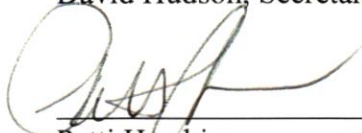
Craig Sartin, President



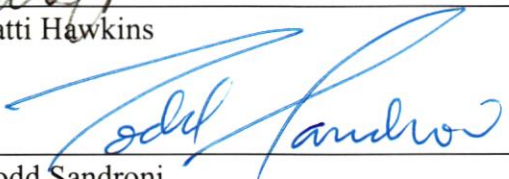
Michael Gilbow, Vice-President



David Hudson, Secretary



Patti Hawkins



Todd Sandroni



Michael Todaro

Tony Waits

Came on July 9, 2026, the matter of SevaRX, LLC, Pharmacy Benefit Manager Permit No. 140247/14.1, herein referred to as Respondent, pursuant to a “Notice of Hearing and Complaint” filed by the Mississippi Board of Pharmacy.

MISSISSIPPI BOARD OF PHARMACY

IN THE MATTER OF:

SevaRX, LLC
10996 FOUR SEASONS PLACE
CROWN POINT, IN 46307

PHARMACY BENEFIT MANAGER PERMIT NO. 140247/14.1

JURISDICTION

The Mississippi Board of Pharmacy has jurisdiction of the subject matter and person of SevaRX, LLC (“SevaRX”), Pharmacy Benefit Manager Permit No. 140247/14.1, pursuant to Miss. Code Ann. § 73-21-83.

STATEMENT OF CHARGES

The Complaint alleges that SevaRX, Pharmacy Benefit Manager Permit No. 140247/14.1, has committed the following violations:

Count One: Violation of Miss. Code Ann. § 73-21-155

The Pharmacy Benefit Prompt Pay Act, Miss. Code Ann. § 73-21-155, provides in relevant part:

(3)(a) All benefits payable under a pharmacy benefit management plan shall be paid within seven (7) days after receipt of due written proof of a clean claim where claims are submitted electronically, and shall be paid within thirty-five (35) days after receipt of due written proof of a clean claim where claims are submitted in paper format. Benefits due under the plan and claims are overdue if not paid within seven (7) days or thirty-five (35) days, whichever is applicable, after the pharmacy benefit manager receives a clean claim containing necessary information essential for the pharmacy benefit manager to administer preexisting condition, coordination of benefits and subrogation provisions under the plan sponsor's health insurance plan. A “clean claim” means a claim received by any pharmacy benefit manager for adjudication and which requires no further information, adjustment or alteration by the pharmacist or pharmacies or the insured in order to be processed and paid by the pharmacy benefit manager. A claim is clean if it has no defect or impropriety, including any lack of substantiating documentation, or particular circumstance requiring special treatment that prevents timely payment from being made on the claim under this subsection. A clean claim includes resubmitted claims with previously identified deficiencies corrected.

....

(4) If the board finds that any pharmacy benefit manager, agent or other party responsible for reimbursement for prescription drugs and other products and supplies has not paid ninety-five percent (95%) of clean claims as defined in subsection (3) of this section received from all pharmacies in a calendar quarter, he shall be subject to administrative penalty of not more than Twenty-five Thousand Dollars (\$25,000.00) to be assessed by the State Board of Pharmacy.

The Board's investigation determined that SevaRX did not promptly pay all clean claims that were to be paid within seven (7) days of receipt, as required by Miss. Code Ann. § 73-21-155(3), as follows:

- For the first calendar quarter of 2025, SevaRX paid approximately 93.3% of clean claims filed electronically within seven (7) days from the date of electronic claim submission. Specifically, in this quarter, SevaRX received at least thirty (30) clean claims, timely paid at least twenty-eight (28) claims, and failed to timely pay at least two (2) clean claims.
- For the third calendar quarter of 2025, SevaRX paid approximately 91.8% of clean claims filed electronically within seven (7) days from the date of claim submission. Specifically, in this quarter, SevaRX received at least 219 clean claims, timely paid at least 201 claims, and failed to timely pay at least eighteen (18) clean claims.
- For the fourth calendar quarter of 2025, SevaRX paid approximately 85% of clean claims filed electronically within seven (7) days from the date of claim submission. Specifically, in this quarter, SevaRX received at least 253 clean claims, timely paid at least 215 claims, and failed to timely pay at least thirty-eight (38) clean claims.

Because of the failure by SevaRX to promptly pay clean claims filed electronically, SevaRX must pay to the affected pharmacies all interest owed on the accrued benefits for each untimely paid claim, pursuant to Miss. Code Ann. § 73-21-155(4)(c).

Count Two: Violation of Miss. Code Ann § 73-21-157

Mississippi Code Section 73-21-157(1), provides in relevant part:

(1) Before beginning to do business as a pharmacy benefit manager, a pharmacy benefit manager shall obtain a license to do business from the board. To obtain a license, the applicant shall submit an application to the board on a form to be prescribed by the board.

The Board's investigation determined that SevaRX began an initial application with the Board on February 13, 2025, which was administratively cancelled on February 20, 2025 due to nonpayment of the application fee. On March 11, 2025, SevaRX submitted a second initial application for a PBM license in Mississippi. On April 9, 2024, the Board approved the initial application and issued Permit No. 140247/14.1 to SevaRX, thereby authorizing SevaRX to do business as a pharmacy benefit manager in the State of Mississippi. The Board's investigation found that before SevaRX received its permit on April 9, 2025, SevaRX processed and paid approximately forty-five (45) prescription claims from Mississippi pharmacies. The unlicensed activity by SevaRX occurred between the dates of March 3, 2025 and April 8, 2025, for at least thirty-seven (37) days.

STATEMENT OF AGREEMENT TO SETTLE

Pursuant to discussions between Board Counsel and the Respondent, being represented by counsel, for the purposes of avoiding expenses associated with continuing administrative proceedings and ensuring compliance with applicable statutes and regulations, it is hereby agreed as follows:

FINDINGS OF FACT

The Mississippi Board of Pharmacy, after being presented clear and convincing evidence, makes the following findings of fact:

- (1) The "Notice of Hearing and Complaint" along with a sworn affidavit detailing those charges was served pursuant to statute.
- (2) The Respondent has been afforded all due process required by law.
- (3) The Respondent is subject to jurisdiction of the Board pursuant to Miss. Code Ann. § 73-21-83.
- (4) The Respondent neither admits nor contests the violations as charged.
- (5) The parties understand that the purpose of this Settlement Order is to settle this matter. The parties agree that neither this Settlement Order nor the payment of the monetary penalty by the Respondent shall be construed as an admission by the Respondent of any wrongdoing or violation of state statutes or regulations.
- (6) The Respondent and Board agree to the terms of this settlement as stated below.

FINAL ORDER OF THE BOARD

The Mississippi Board of Pharmacy hereby ORDERS as follows:

- The Respondent shall pay a monetary fine in the amount of Nine Thousand Five Hundred Dollars (\$9,500.00).
- The Respondent shall pay costs of investigation in the amount of Five Hundred Dollars (\$500.00).
- The Respondent shall pay a total monetary penalty in the amount of Ten Thousand Dollars (\$10,000.00) as a settlement of all claims that were or could have been alleged by the Board in this matter.
- The monetary settlement is due and payable by the Respondent within thirty (30) days of receipt of this Order. The monetary penalty shall be paid electronically through the Board of Pharmacy licensing system or by certified check, attorney's check or money order issued by a usual, customary, and reputable issuer (U.S. Postal Money Order, Western Union Money Order, etc.).

This ORDER OF THE BOARD is effective immediately. Executive Director Susan McCoy shall cause a certified copy of this ORDER to be served on Respondent and a copy maintained on file in the office of the Board.

I hereby agree to the findings and terms of this Agreed Settlement Order:

uph

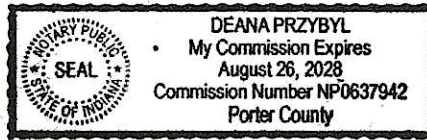
Representative of SevaRX, LLC, Pharmacy Benefit Manager Permit No. 140247/14.1

Subscribed and Sworn to me, in my presence, this 24th day of June, 2026.

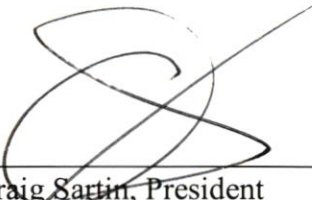
Deana Przybyl
NOTARY PUBLIC

MY COMMISSION EXPIRES:

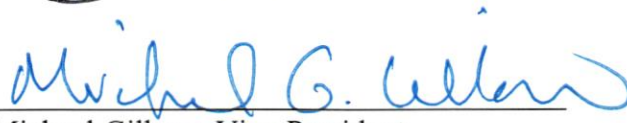
08/26/28



ORDERED AND AGREED TO, this the 9th day of July 2026.



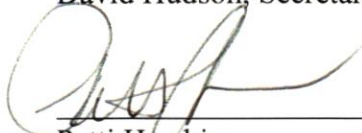
Craig Sartin, President



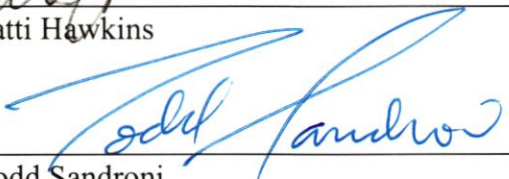
Michael Gilbow, Vice-President



David Hudson, Secretary



Patti Hawkins



Todd Sandroni



Michael Todaro

Tony Waits

Came on July 9, 2026, the matter of Costco Health Solutions, Inc., Pharmacy Benefit Manager Permit No. 140193/14, herein referred to as Respondent, pursuant to a "Notice of Hearing and Complaint" filed by the Mississippi Board of Pharmacy.

MISSISSIPPI BOARD OF PHARMACY

IN THE MATTER OF:

COSTCO HEALTH SOLUTIONS, INC.
P.O. BOX 35005
SEATTLE, WA 98124-6275

PHARMACY BENEFIT MANAGER PERMIT NO. 140193/14.1

JURISDICTION

The Mississippi Board of Pharmacy has jurisdiction of the subject matter and person of Costco Health Solutions, Inc. (hereinafter "Costco Health Solutions" or Respondent), Pharmacy Benefit Manager Permit No. 140193/14.1, pursuant to Miss. Code Ann. § 73-21-83.

STATEMENT OF CHARGES

The Complaint alleges that Costco Health Solutions, Pharmacy Benefit Manager Permit No. 140193/14.1, has committed the following violation:

Count One: Violation of Miss. Code Ann. § 73-21-155

The Pharmacy Benefit Prompt Pay Act, Miss. Code Ann. § 73-21-155, provides in relevant part:

(3)(a) All benefits payable under a pharmacy benefit management plan shall be paid within seven (7) days after receipt of due written proof of a clean claim where claims are submitted electronically, and shall be paid within thirty-five (35) days after receipt of due written proof of a clean claim where claims are submitted in paper format. Benefits due under the plan and claims are overdue if not paid within seven (7) days or thirty-five (35) days, whichever is applicable, after the pharmacy benefit manager receives a clean claim containing necessary information essential for the pharmacy benefit manager to administer preexisting condition, coordination of benefits and subrogation provisions under the plan sponsor's health insurance plan. A "clean claim" means a claim received by any pharmacy benefit manager for adjudication and which requires no further information, adjustment or alteration by the pharmacist or pharmacies or the insured in order to be processed and paid by the pharmacy benefit manager. A claim is clean if it has no defect or impropriety, including any lack of substantiating documentation, or particular circumstance requiring special treatment that prevents timely payment from being made on the claim under this subsection. A clean claim includes resubmitted claims with previously identified deficiencies corrected.

....

(4) If the board finds that any pharmacy benefit manager, agent or other party responsible for reimbursement for prescription drugs and other products and supplies has not paid ninety-five percent (95%) of clean claims as defined in subsection (3) of this section received from all pharmacies in a calendar quarter, he shall be subject to administrative penalty of not more than Twenty-five Thousand Dollars (\$25,000.00) to be assessed by the State Board of Pharmacy.

The Board's investigation determined that Costco Health Solutions did not promptly pay all clean claims as required by Miss. Code Ann. § 73-21-155(3). Specifically, data obtained by the Board during its investigation, as provided by Costco Health Solutions, showed that Costco Health Solutions paid approximately 14,000 clean claims in 2024 and 2025. The Board's analysis determined that in the first, second, third, and fourth quarters of 2024 and 2025, for a total of eight (8) quarters, Costco Health Solutions paid 0% of clean claims filed electronically within seven (7) days from the date of claim submission. After the filing of the Board's Complaint, Costco Health Solutions provided the Board with revised data showing different payment dates. The revised data showed that for each of the first, second, third, and fourth quarters of 2024 and 2025, Costco Health Solutions paid less than 25% of clean claims within seven (7) days from the date of claim submission, in violation of as required by Miss. Code Ann. § 73-21-155(3).

Pursuant to Miss. Code Ann. § 73-21-155(4), Costco Health Solutions is subject to a penalty of up to \$25,000 for each of eight (8) calendar quarter where it failed to timely pay 95% of clean claims, for a total monetary penalty of up to \$200,000. Pursuant to Miss. Code Ann. § 73-21-155(4), Costco Health Solutions must pay to the affected pharmacies all interest owed on the accrued benefits for each untimely paid claim.

STATEMENT OF AGREEMENT TO SETTLE

Pursuant to discussions between Board Counsel and the Respondent, being represented by counsel, for the purposes of avoiding expenses associated with continuing administrative proceedings and ensuring compliance with applicable statutes and regulations, it is hereby agreed as follows:

FINDINGS OF FACT

The Mississippi Board of Pharmacy, after being presented clear and convincing evidence, makes the following findings of fact:

- (1) The "Notice of Hearing and Complaint" along with a sworn affidavit detailing those charges was served pursuant to statute.
- (2) The Respondent has been afforded all due process required by law.
- (3) The Respondent is subject to jurisdiction of the Board pursuant to Miss. Code Ann. § 73-21-83.
- (4) The Respondent neither admits nor contests the violations as charged.
- (5) The parties understand that the purpose of this Settlement Order is to settle this matter. The parties agree that neither this Settlement Order nor the payment of the monetary penalty by the Respondent shall be construed as an admission by the Respondent of any wrongdoing or violation of state statutes or regulations.
- (6) The Respondent and Board agree to the terms of this settlement as stated below.

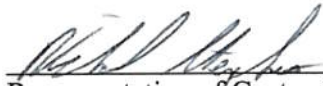
FINAL ORDER OF THE BOARD

The Mississippi Board of Pharmacy hereby ORDERS as follows:

- The Respondent shall pay a monetary fine in the amount of One Hundred Thirty Thousand Dollars (\$130,000.00).
- The Respondent shall pay costs of investigation in the amount of Five Hundred Seventy-One Dollars and Sixty Cents (\$571.60).
- The Respondent shall pay a total monetary penalty in the amount of One Hundred Thirty Thousand Five Hundred Seventy-One Dollars and Sixty Cents (\$130,571.60) as a settlement of all claims that were or could have been alleged by the Board in this matter.
- The monetary settlement is due and payable by the Respondent within thirty (30) days of receipt of this Order. The monetary penalty shall be paid electronically through the Board of Pharmacy licensing system or by certified check, attorney's check or money order issued by a usual, customary, and reputable issuer (U.S. Postal Money Order, Western Union Money Order, etc.).
- The Respondent shall provide documentation to the Board of compliance with the interest requirements of Section 73-21-155(4) of Mississippi Prompt Pay Act within thirty (30) days of this order.

This ORDER OF THE BOARD is effective immediately. Executive Director Susan McCoy shall cause a certified copy of this ORDER to be served on Respondent and a copy maintained on file in the office of the Board.

I hereby agree to the findings and terms of this Agreed Settlement Order:



Representative of Costco Health Solutions,
Pharmacy Benefit Manager Permit No. 140193/14.1

Subscribed and Sworn to me, in my presence, this 1st day of July, 2026.



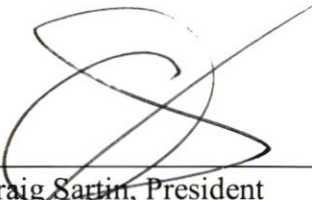
NOTARY PUBLIC Caroline Rose

MY COMMISSION EXPIRES:

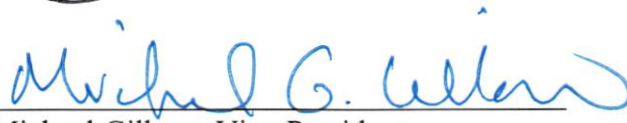
7-7-2026



ORDERED AND AGREED TO, this the 9th day of July 2026.



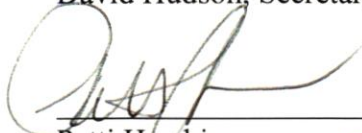
Craig Sartin, President



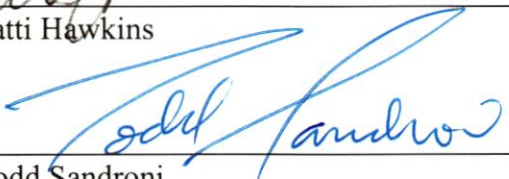
Michael Gilbow, Vice-President



David Hudson, Secretary



Patti Hawkins



Todd Sandroni



Michael Todaro

Tony Waits

Came on July 9, 2026, the matter of Melissa Stephens, Pharmacist License, Certificate of Registration Number E-07526, pursuant to a “Notice of Hearing and Complaint” filed by the Mississippi Board of Pharmacy. Board members David Hudson and Tony Waits served on the Investigations Review Committee and did not participate in the hearing or deliberations.

BEFORE THE MISSISSIPPI BOARD OF PHARMACY

IN THE MATTER OF:

MELISSA STEPHENS
60012 MCKENZIE ROAD
SMITHVILLE, MS 38870

PHARMACIST CERTIFICATE OF REGISTRATION NUMBER E-07526

JURISDICTION

The Mississippi Board of Pharmacy has jurisdiction of the subject matter and person of Melissa Stephens, Pharmacist License, Certificate of Registration Number E-07526, (hereinafter “Stephens” or “Respondent”) pursuant to Miss. Code Ann. § 73-21-83.

STATEMENT OF CHARGES

Stephens, Pharmacist License, Certificate of Registration Number E-07526, has committed the following violation:

Violation of Mississippi Code Annotated, Section 73-21-97(1)(g):

- (1) The board may refuse to issue or renew, or may suspend, reprimand, revoke or restrict the license, registration or permit of any person, or may impose a monetary penalty, upon one or more of the following grounds:
 - (g) Failure to comply with lawful orders of the Board.

Specifically, on November 17, 2016, the Board issued an order against Stephens (formerly known as Melissa Andrews), which placed Stephens’ Pharmacist License Number E-07526 under probation for a ten (10) year period with conditions and requirements, included the following:

- Refrain from the use of alcohol and unauthorized controlled substances or other habit forming legend drugs; and
- Enter into a ten (10) year contract with the Mississippi Association of Recovering Pharmacists (“MARP”) and abide with all provisions of the MARP contract.

Stephens entered into a ten-year contract with MARP, as required, which was later transitioned to Professionals Health Network (“PHN”). On December 17, 2025, Stephens signed a Pharmacist Step Down Contract with PHN and agreed to abstain from alcohol and unauthorized medications. Stephens was required to comply with the Board order for a ten (10) year probationary period, which would end on November 17, 2026.

While on probation, Stephens violated the Board order by admitting to using alcohol and by refusing to follow the terms of the contract with PHN. On March 13, 2026, Stephens tested positive for alcohol and did not agree to the recommendations of PHN following the positive result. Board Staff interviewed Stephens, who admitted that she had used alcohol and would not agree to the recovery terms set by PHN. Stephens informed Board Staff that she was no longer working as a

pharmacist and did not wish to incur the time and expense of PHN's recommendations after her positive test for alcohol. Stephens executed a voluntary surrender of her pharmacist license on March 30, 2026.

FINDINGS OF FACT

The Mississippi Board of Pharmacy, after being presented clear and convincing evidence, makes the following findings of fact:

- (1) The "Notice of Hearing and Complaint" along with a sworn affidavit detailing those charges was served pursuant to Miss. Code Ann. § 73-21-99.
- (2) The Respondent has been afforded all due process required by law.
- (3) The Respondent was issued a pharmacist license by the Board, Certificate of Registration Number E-07526, and as such was subject to jurisdiction of the Board pursuant to Miss. Code Ann. § 73-21-83.
- (4) The Respondent did not appear for the hearing and the hearing was held in absentia.
- (5) The Respondent committed the violation as charged.
- (6) The Respondent voluntarily surrendered her license to practice pharmacy.

FINAL ORDER OF THE BOARD

The Mississippi Board of Pharmacy hereby ORDERS as follows:

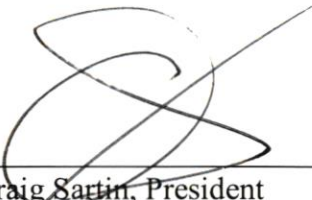
- The Board officially accepts the voluntary surrender of Pharmacist License, Certificate of Registration Number E-07526.
- Pursuant to Miss. Code Ann. § 73-21-103(1)(b), Pharmacist License, Certificate of Registration Number E-07526 is revoked.
- Pursuant to Miss. Code Ann. § 73-21-103(2), the Respondent shall have the right to petition the Board for reinstatement of her pharmacist license.
- Prior to petitioning for reinstatement of her pharmacist license, the Respondent shall undergo an evaluation coordinated by Professionals Health Network ("PHN") and shall complete any further evaluation and treatment as determined by PHN.
- Pursuant to Miss. Code Ann. § 73-21-103(1)(d)(iii), the Respondent shall pay the cost of investigation and conduct of a proceeding in the amount of One Hundred Thirty-One Dollars and Twenty-One Cents (\$131.21) prior to petitioning for reinstatement.
- The monetary penalty shall be paid electronically through the Board of Pharmacy licensing system or by certified check, attorney's check or money order issued by a usual, customary, and reputable issuer (U.S. Postal Money Order, Western Union Money Order, etc.).

All present Board Members voted in favor of the above Order, except for Board members David Hudson and Tony Waits, who served on the Investigations Review Committee and abstained.

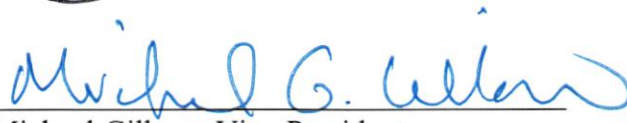
This ORDER OF THE BOARD is effective immediately. Executive Director Susan McCoy shall cause a certified copy of this ORDER to be served on the Respondent and a copy maintained on file in the office of the Board.

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ORDERED AND AGREED TO, this the 9th day of July 2026.



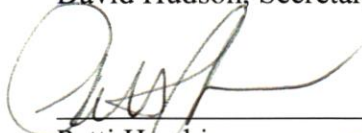
Craig Sartin, President



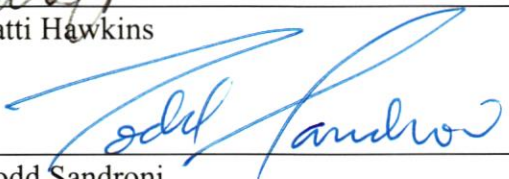
Michael Gilbow, Vice-President



David Hudson, Secretary



Patti Hawkins



Todd Sandroni



Michael Todaro

Tony Waits

Came on July 9, 2026, the matter of Tiffany S. Johnson, Pharmacy Technician Registration Number PT-227923, pursuant to a “Notice of Hearing and Complaint” filed by the Mississippi Board of Pharmacy. Board members David Hudson and Tony Waits served on the Investigative Review Committee and did not participate in this hearing.

BEFORE THE MISSISSIPPI BOARD OF PHARMACY

IN THE MATTER OF:

TIFFANY S. JOHNSON
110 STOCKYARD, APT. 4
SUNFLOWER, MS 38778

PHARMACY TECHNICIAN REGISTRATION NUMBER PT-227923

JURISDICTION

The Mississippi Board of Pharmacy has jurisdiction of the subject matter and person of Tiffany S. Johnson, Pharmacy Technician Registration Number PT-227923, hereinafter referred to as “Johnson” or “Respondent,” pursuant to Miss. Code Ann. § 73-21-83.

STATEMENT OF CHARGES

Johnson, Pharmacy Technician Registration Number PT-227923, has committed the following violations:

Count 1:

Violation of Mississippi Code Annotated Section 73-21-97(1)(f):

(f) Violation of any of the provisions of this chapter or rules or regulations adopted pursuant to this chapter;

Violation of Mississippi Board of Pharmacy Administrative Rules, Title 30, Part 3002, Chapter 5: Disciplinary Actions, Rule 5.1 *Grounds for Disciplinary Actions*, Rule 5.1 I:

Theft or embezzlement of prescription drugs, controlled substances, medical devices, funds or anything of value;

Specifically, on February 17, 2026, Board Staff received a report that Johnson, Pharmacy Technician Registration Number PT-227923, was suspected of theft of customer loyalty points while working as a pharmacy technician at a Walgreens Pharmacy in Greenwood, Mississippi. On February 20, 2026, Johnson was interviewed by the Board’s Agent. Johnson admitted to taking and using Walgreens customer coupons and “boosters” and also completed a written statement admitting to her actions. Johnson voluntarily surrendered her pharmacy technician registration to the Board’s Agent on February 20, 2026.

FINDINGS OF FACT

The Mississippi Board of Pharmacy, after being presented clear and convincing evidence, makes the following findings of fact:

- (1) The "Notice of Hearing and Complaint" along with a sworn affidavit detailing those charges was served pursuant to Miss. Code Ann. § 73-21-99.
- (2) The Respondent has been afforded all due process required by law.
- (3) The Respondent was issued a pharmacy technician registration by the Board, Pharmacy Technician Registration Number PT-227923, and as such was subject to jurisdiction of the Board pursuant to Miss. Code Ann. § 73-21-83.
- (4) The Respondent appeared before the Board to contest the charges, and a hearing was held.
- (5) The Respondent committed the violation as charged.

FINAL ORDER OF THE BOARD

The Mississippi Board of Pharmacy hereby ORDERS as follows:

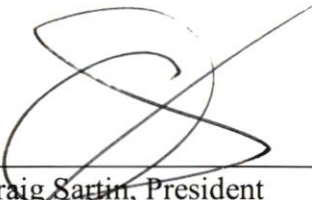
- Pharmacy Technician Registration Number PT-227923 shall be reinstated.
- Pursuant to Miss. Code Ann. § 73-21-103(1)(d)(iii), the Respondent shall pay the cost of investigation and conduct of a proceeding in the amount of Six Hundred Thirty-Five Dollars and Ninety-Five Cents (\$635.95).
- The monetary penalty shall be paid electronically through the Board of Pharmacy licensing system or by certified check, attorney's check or money order issued by a usual, customary, and reputable issuer (U.S. Postal Money Order, Western Union Money Order, etc.).

All present Board Members voted in favor of the above Order, except for Board members David Hudson and Tony Waits, who served on the Investigations Review Committee and abstained.

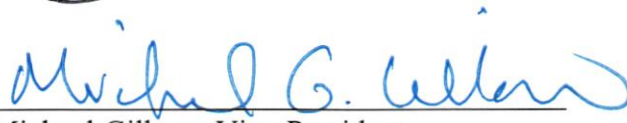
This ORDER OF THE BOARD is effective immediately. Executive Director Susan McCoy shall cause a certified copy of this ORDER to be served on the Respondent and a copy maintained on file in the office of the Board.

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ORDERED AND AGREED TO, this the 9th day of July 2026.



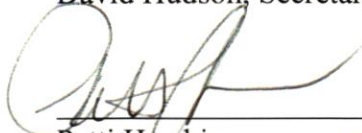
Craig Sartin, President



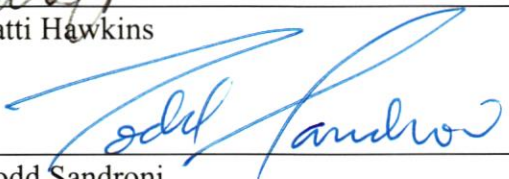
Michael Gilbow, Vice-President



David Hudson, Secretary



Patti Hawkins



Todd Sandroni



Michael Todaro

Tony Waits

Came on July 9, 2026, the matter of Procure Pharmacy Benefit Manager, Permit No. 140177/14.1, pursuant to a “Notice of Hearing and Complaint” filed by the Mississippi Board of Pharmacy. Board members David Hudson and Tony Waits served on the Investigations Review Committee and did not participate in the hearing or deliberations.

BEFORE THE MISSISSIPPI BOARD OF PHARMACY

IN THE MATTER OF: PROCARE PHARMACY BENEFIT MANAGER, INC.
Pharmacy Benefit Manager Permit No. 140177/14.1
2850 N. COMMERCE PARKWAY
HOLLYWOOD, FL 33025

PHARMACY BENEFIT MANAGER PERMIT NO. 140177/14.1

JURISDICTION

The Mississippi Board of Pharmacy has jurisdiction of the subject matter and person of Procure Pharmacy Benefit Manager (“Procure” or “Respondent”), Permit No. 140177/14.1, pursuant to Miss. Code Ann. § 73-21-83.

STATEMENT OF CHARGES

Procure, 140177/14.1, has committed the following violation:

Count One: Violation of Miss. Code Ann. § 73-21-155

The Pharmacy Benefit Prompt Pay Act, Miss. Code Ann. § 73-21-155, provides in relevant part:

(3)(a) All benefits payable under a pharmacy benefit management plan shall be paid within seven (7) days after receipt of due written proof of a clean claim where claims are submitted electronically, and shall be paid within thirty-five (35) days after receipt of due written proof of a clean claim where claims are submitted in paper format. Benefits due under the plan and claims are overdue if not paid within seven (7) days or thirty-five (35) days, whichever is applicable, after the pharmacy benefit manager receives a clean claim containing necessary information essential for the pharmacy benefit manager to administer preexisting condition, coordination of benefits and subrogation provisions under the plan sponsor's health insurance plan. A “clean claim” means a claim received by any pharmacy benefit manager for adjudication and which requires no further information, adjustment or alteration by the pharmacist or pharmacies or the insured in order to be processed and paid by the pharmacy benefit manager. A claim is clean if it has no defect or impropriety, including any lack of substantiating documentation, or particular circumstance requiring special treatment that prevents timely payment from being made on the claim under this subsection. A clean claim includes resubmitted claims with previously identified deficiencies corrected.

....

(4) If the board finds that any pharmacy benefit manager, agent or other party responsible for reimbursement for prescription drugs and other products and supplies has not paid ninety-five percent (95%) of clean claims as defined in subsection (3) of this section received from all pharmacies in a calendar quarter, he shall be subject to administrative penalty of not more than Twenty-five Thousand Dollars (\$25,000.00) to be assessed by the State Board of Pharmacy.

The Board's investigation determined that Procure did not promptly pay all clean claims that were to be paid within seven (7) days, as required by Miss. Code Ann. § 73-21-155(3), as follows:

- For the first calendar quarter of 2024, Procure paid 0% of clean claims filed electronically within seven (7) days from the date of claim submission.
- For the second calendar quarter of 2024, Procure paid 0% of clean claims filed electronically within seven (7) days from the date of claim submission.
- For the third calendar quarter of 2024, Procure paid 0% of clean claims filed electronically within seven (7) days from the date of claim submission.
- For the fourth calendar quarter of 2024, Procure paid .11% of clean claims filed electronically within seven (7) days from the date of claim submission.
- For the first calendar quarter of 2025, Procure paid .5% of clean claims filed electronically within seven (7) days from the date of claim submission.
- For the second calendar quarter of 2025, Procure paid .55% of clean claims filed electronically within seven (7) days from the date of claim submission.
- For the third calendar quarter of 2025, Procure paid .43% of clean claims filed electronically within seven (7) days from the date of claim submission.
- For the fourth calendar quarter of 2025, Procure paid .42% of clean claims filed electronically within seven (7) days from the date of claim submission.

Pursuant to Miss. Code Ann. § 73-21-155(4)(c), Procure must pay to the affected pharmacies all interest owed on the accrued benefits for each untimely payment of a clean claim in violation of the Pharmacy Benefit Prompt Pay Act .

FINDINGS OF FACT

The Mississippi Board of Pharmacy, after being presented clear and convincing evidence, makes the following findings of fact:

- (1) The "Notice of Hearing and Complaint" along with a sworn affidavit detailing those charges was served pursuant to Miss. Code Ann. § 73-21-99.
- (2) The Respondent has been afforded all due process required by law.

- (3) The Respondent has been issued Pharmacy Benefit Manager Permit Number 140177/14.1 by the Board and as such was subject to jurisdiction of the Board pursuant to Miss. Code Ann. § 73-21-83.
- (4) The Respondent appeared to contest the charges, and an evidentiary hearing was held.
- (5) The Respondent committed the violations as charged.

FINAL ORDER OF THE BOARD

The Mississippi Board of Pharmacy hereby ORDERS as follows:

- Pursuant to Miss. Code Ann. § 73-21-163(2), the Board imposes a monetary penalty of Twenty-Five Thousand Dollars (\$25,000.00) per violation for the eight violations of Miss. Code Ann. § 73-21-155. This represents a total assessed penalty of Two Hundred Thousand Dollars (\$200,000.00) for the eight (8) calendar quarters in which the Respondent did not pay 95% of clean claims as defined in Miss. Code Ann. § 73-21-155(3).
- Pursuant to Miss. Code Ann. § 73-21-163(3), the Respondent shall pay costs of investigation in the amount of Four Hundred Seventy-One Dollars and Sixty Cents (\$471.60).
- The total monetary penalty and costs of investigation imposed upon the Respondent is Two Hundred Thousand, Four Hundred Seventy-One Dollars and Sixty Cents (\$200,471.60).
- Payment of Seventy-Five Thousand Four Hundred Seventy-One Dollars and Sixty Cents (\$75,471.60) is due and payable by the Respondent within thirty (30) days of the date of this Order. The Board shall hold One Hundred Twenty-Five Thousand Dollars (\$125,000.00) in abeyance in accordance with the terms set out in this Order.
- The Respondent shall immediately initiate the necessary actions to comply with the Mississippi Prompt Pay Act, Miss. Code Ann. § 73-21-155. The Respondent shall report monthly claim payment data to the Board, in a format to be determined by Board Staff. The first reporting period is July 1-31, 2026 and shall be provided to Board Staff on or before August 10, 2026. All future monthly reports shall be due on or before the 10th day of the next month and shall continue through April 10, 2027.
- The Respondent must be fully compliant with Miss. Code Ann. § 73-21-155 no later than the first calendar quarter of 2027. Compliance shall be determined by the monthly reports for January 2027, February 2027, and March 2027 and shall result in the dismissal of the monetary penalty of One Hundred Twenty-Five Thousand Dollars (\$125,000.00).
- If the combined monthly reports for January 2027, February 2027, and March 2027 do not show that the Respondent is fully compliant with Miss. Code Ann. § 73-21-155 for the first calendar quarter of 2027, then the monetary penalty of One Hundred Twenty-Five Thousand Dollars (\$125,000.00) shall be immediately due and payable.

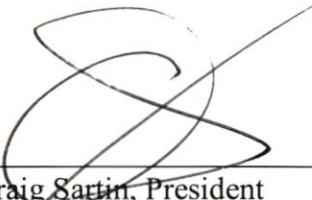
- All monetary penalties imposed by the Board, when due and payable, shall be paid electronically through the Board of Pharmacy licensing system or by certified check, attorney's check or money order issued by a usual, customary, and reputable issuer (U.S. Postal Money Order, Western Union Money Order, etc.).

All present Board Members voted in favor of the above Order, except for Board members David Hudson, who served on the Investigations Review Committee and abstained.

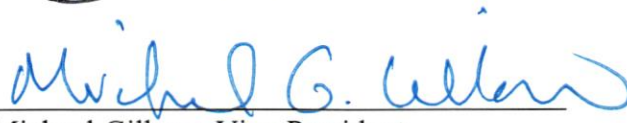
This ORDER OF THE BOARD is effective immediately. Executive Director Susan McCoy shall cause a certified copy of this ORDER to be served on the Respondent and a copy maintained on file in the office of the Board.

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ORDERED AND AGREED TO, this the 9th day of July 2026.



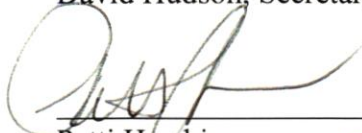
Craig Sartin, President



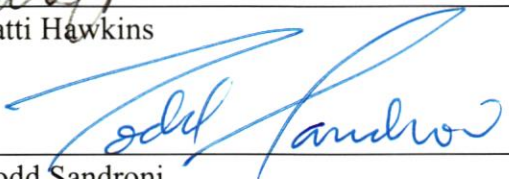
Michael Gilbow, Vice-President



David Hudson, Secretary



Patti Hawkins



Todd Sandroni



Michael Todaro

Tony Waits

BEFORE THE MISSISSIPPI BOARD OF PHARMACY

IN THE MATTER OF:

ABARCA HEALTH FL LLC
5237 SUMMERLIN COMMONS BLVD.,
SUITE 400
FORT MYERS, FL 33907

ORDER STAYING FINAL ORDER OF THE BOARD

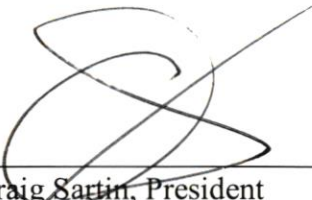
This Order is made upon the motion for a stay of the Final Order of the Board entered against Abarca Health FL LLC, and for other relief as identified herein; and the Mississippi Board of Pharmacy orders as follows:

The administrative hearing of this matter was held before the Board on May 28, 2026. The Respondent, Abarca Health FL LLC, did not appear to contest the charges. A hearing was held in absentia. On June 24, 2026, the Board entered a Final Order against Abarca Health FL LLC. On July 9, 2026, Legal Counsel for the Board moved to stay the Final Order for consideration of new evidence not previously available. The Board finds that good cause exists to stay the Final Order of the Board and to suspend the finality of the prior order in its entirety until such time as the Board is presented with new evidence in this matter.

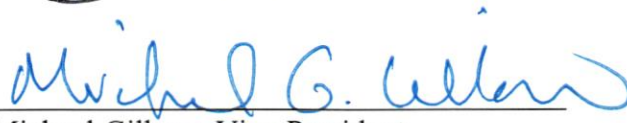
THEREFORE, IT IS ORDERED THAT the Final Order of the Board entered on June 24, 2026 shall be and is hereby stayed; that all matters ordered therein are hereby suspended and shall not be final until such time as the Board enters a future order in this action; and that this matter shall be set for hearing before the Board on a future date for purposes of considering new evidence in this matter.

This ORDER OF THE BOARD is effective immediately. Executive Director Susan McCoy shall cause a certified copy of this ORDER to be served on the Respondent and a copy maintained on file in the office of the Board.

ORDERED AND AGREED TO, this the 9th day of July 2026.



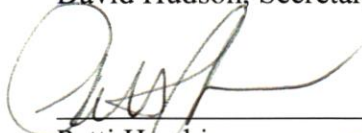
Craig Sartin, President



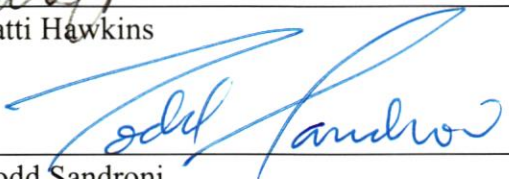
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