## MBP Request for Proposals for Pharmacy Benefit Manager Audit Services MBP RFP RFx Number: 3160007323 Amendment One Issue Date: April 17, 2025

The Mississippi Board of Pharmacy (MPB) through this Amendment One, modifies the original MBP RFP RFx 3160007323 issued on April 1, 2025.

The **attached Questions and Answers document** is incorporated fully along with this Amendment One as part of the MBP RFP RFx #3160007323

Please acknowledge receipt of MBP RFP RFx #3160007323 Amendment One by signing and returning this amendment, along with your proposal, on or before 2:00 PM CST, May 5, 2025. This acknowledgement should be enclosed in your proposal packet in accordance with the submission instructions located in the RFP. Failure to submit this acknowledgement may result in rejection of the proposal.

Company Name:		
Printed Name of Representative:		
Date:		 
Signature:		

## RFP RFx #3160007323 RFP for Pharmacy Benefit Manager Audit Services Procurement Questions and Answers

	DED			
	RFP Section, Page Number	Date Received	Question (As submitted)	Response
1.	Section 7, Page 15, Fee Schedule	April 15, 2025 3:29PM	We understand that travel and expenses are to be included in our rates. Does the State anticipate that any work will need to be completed at your location or the location of the examinee? Or, do you anticipate that all work will be completed remotely?	Most work may be done remotely. However, the Board reserves the right to receive in-person briefings. Additionally, if requested by the Board, a close-out presentation of the Final Report to the Board shall be made
2.	General	April 15, 2025 3:29 PM	Can you release who was the prior recipient of this contract? Can you share details about duration and costs of that engagement?	HORNE The scope of services of the previous RFP is different than the current RFP. This question does not request information to assist with clarification of the RFP.
3.	Section 3. C, page 8	April 16, 2025 1:56 PM	Will the Board please clarify what is meant by "all clients that have discontinued use of your services since 1/1/20, and your understanding of their discontinued use"? Specifically, does "discontinued" refer to clients who terminated services early, those whose contracts ended and were not renewed, or both?	Discontinued use means terminated early and unexecuted renewal contracts.
4.	1.1 Overview and Process, pg. 3	April 16, 2025 2:09 PM	The Overview and Process section explains that there is "a specified PBM" to be audited, and in the next sentence "PBMs" are referred to in the plural (see underlined text).  Mississippi Pharmacy Board (hereinafter "Board") is seeking a contractor to provide a qualified, experienced Pharmacy Benefit Manager (PBM) audit review of a specified PBM licensed in Mississippi to determine compliance with relevant state and federal laws and regulations.	Each audit is for a single PBM. If the option to renew the contract for an additional year is exercised, additional audits may be performed by the Contractor. Each additional audit will only audit a single PBM.

			The contractor should be capable of providing independent audit review of regulatory requirements for payment, audits and appeals conducted by the <u>PBMs</u> .	
5.	1.2 Purpose and Goals, pg. 3	April 16, 2025 2:09 PM	The Purpose and Goals section explains the purpose to provide an audit review of PBMs in the first sentence, and in the second sentence, "a PBM" is referred to in the singular (see underlined text).	Each audit is for a single PBM. If the option to renew the contract for an additional year is exercised, additional audits may be performed by the Contractor. Each additional audit will only audit a single PBM.
			The purpose of this solicitation is to contract with a Offeror to provide an audit review of pharmacy benefit management services of PBMs licensed by the Board to include regulatory compliance analysis for timely payment of pharmacy claims, denial or reduction of pharmacy payments after adjudication, audits instigated by PBMs and appeals management.  The Board's goal is to have an independent audit conducted to provide documentation of legal compliance regarding the operations and business practices of a PBM licensed by the Board	
			Would you provide clarification on whether the services to be performed will be for only one specified PBM, or will the services be provided for multiple PBMs doing business in the state?	
			If the services are for multiple PBMs doing business in the state, how many unique PBMs will these services by required for?	
6.	2.1 Audit Services, C.	April 3, 2025 11:44AM	"The RFP states that a Certified Fraud Examiner is required. Since the majority of nationwide PBM audits are performed by Certified Insurance	Yes. A Certified Insurance Examiner credentialed by the Insurance Regulatory Examiners Society (IRES), is acceptable provided that the

	Examiners (CIE) as credentialed by the Insurance Regulatory Examiners Society (IRES), is it acceptable to propose a CIE to lead the audit?"	CIE has a minimum of five (5) years' experience to perform services relative to the aspects of the contract between the Board and the Contractor.
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