

TITLE 30: PROFESSIONS AND OCCUPATIONS  
PART 3001: MISSISSIPPI PHARMACY PRACTICE REGULATIONS

**ARTICLE XLVIII TELEPHARMACY**

**Section 1. Purpose and Scope**

As market forces continue to adversely impact community pharmacies, some pharmacies have or will close permanently. In certain parts of the state, such closures create critical access issues for citizens in need of pharmacy services. As the pharmacy workforce continues to evolve, with changing patterns of distribution of the workforce, certain parts of the state have experienced a shortage of pharmacists, which can adversely impact access to pharmacist care. In an effort to improve access to pharmacist care and pharmacy services, the Board has determined it appropriate to establish standards for the operation and regulation of telepharmacy services.

**Section 2. Definitions.** For the purposes of this Article:

- (a) “Supervising pharmacy” means a permitted pharmacy in Mississippi that supervises a telepharmacy dispensing site.
- (b) “Still image capture” means a specific image captured electronically from a video or other image capture device.
- (c) “Store and forward” means a video or still image record which is saved electronically for future review.
- (d) “Telepharmacy dispensing site” means a permitted pharmacy supervised by a supervising pharmacy that offers pharmacy services using a telepharmacy system.
- (e) “Telepharmacy system” means a system that monitors the dispensing of prescription drugs and provides for related drug use review and patient counseling services by an electronic method which shall include the use of the following types of technology:
  - 1. Audio and video;
  - 2. Still image capture; and
  - 3. Store and forward

**Section 3. Telepharmacy Dispensing Site**

**A. General Requirements**

- 1. At the time of its opening, there shall be no other pharmacies licensed by the board within a fifteen (15) mile radius of the location of the telepharmacy dispensing site. The Board may grant a waiver to the mileage restriction if the Board determines there is an appropriate need for a waiver.
- 2. A telepharmacy dispensing site permit shall authorize the permit holder to procure and possess prescription and non-prescription drugs and devices, and:
  - a. hold such items for immediate administration directly to a patient pursuant to an order from a lawful prescriber;
  - b. dispense such items to a patient for later use upon the order of a practitioner with prescriptive authority; or

- c. distribute such items to another entity with lawful authority to procure and possess such items.
3. In the event the telepharmacy dispensing site intends to procure and possess any controlled substances, that pharmacy shall first obtain a Controlled Substance Registration as well as the federal registration from the U.S. Drug Enforcement Administration.
4. The telepharmacy dispensing site shall operate using a telepharmacy system under the control of its supervising pharmacy.
5. A supervising pharmacy may supervise no more than two telepharmacy dispensing sites, and the supervising pharmacy and all such telepharmacy dispensing sites must be located within the state of Mississippi.
6. The minimum staffing requirement for a telepharmacy dispensing site shall be a certified pharmacy technician with at least two years of experience as a certified pharmacy technician and with demonstrated proficiency in operating the telepharmacy system used in the telepharmacy dispensing site.
7. A pharmacist shall approve each prescription before it is taken away from the telepharmacy dispensing site.

#### B. Licensing Procedure

1. A person or other entity intending to operate a telepharmacy dispensing site shall obtain a Telepharmacy Dispensing Site Permit by completing an application form supplied by the board and submit it with any required attachments and the application fee to the board.
2. The board shall not process applications received by facsimile or that are incomplete or submitted with the incorrect fee.
3. A person or other entity who submits a false or fraudulent application shall be subject to disciplinary action by the board.
4. If determined appropriate by the board, the applicant may be required to meet with a committee of the board or an agent of the board prior to the issuance of the permit.
5. Regardless of the date issued, the telepharmacy dispensing site permit shall expire on December 31 of every year. No person or other entity may operate a telepharmacy dispensing site with an expired permit.
6. In the event a new community pharmacy opens at a location within a fifteen (15) mile radius of the telepharmacy dispensing site, then the board shall not renew the telepharmacy dispensing site permit. The board shall notify the supervising pharmacy responsible for the telepharmacy dispensing site of the new pharmacy operating within a fifteen (15) mile radius of the telepharmacy dispensing site and of the requirement for the telepharmacy dispensing site to close permanently on or before the expiration date of the telepharmacy dispensing site's current renewal of its permit. The closure shall be accomplished in compliance with the board's regulations. In lieu of permanent closure, the telepharmacy dispensing site may elect to apply for and complete the conversion of its permit to a community pharmacy permit prior to the expiration date of the telepharmacy dispensing site permit.
7. In the event a telepharmacy dispensing site is dispensing more than one hundred fifty (150) prescriptions per day based on a six (6) month average, the telepharmacy dispensing site

shall be required to convert its permit to a community pharmacy permit prior to the expiration date of the telepharmacy dispensing site permit.

C. Maintenance of Permit

1. A telepharmacy dispensing site permit shall be valid only for the person or other entity to whom it is issued and it shall not be subject to sale, assignment or other transfer, voluntary or involuntary, nor shall the permit be valid for any premises other than the physical location for which it was issued.
2. A duplicate or replacement permit shall be issued upon the written request of the permit holder and payment of the required fee. A duplicate or replacement permit shall be marked as such and it shall not serve or be used as an additional or second permit.

D. Closure of Permit

1. When the owner of the permit intends to close the telepharmacy dispensing site permanently, the owner's managing officer and the pharmacist-in-charge shall be accountable to the board for the proper closure of the pharmacy in compliance with the board's regulations.
2. Unless approved by the board in advance, all remaining inventory and records shall be transferred to the supervising pharmacy that oversees that telepharmacy dispensing site.

E. Standards of Practice

1. Environmental Standards

- a. The prescription department shall consist of an area at least 300 square feet in size; this space shall be restricted to authorized personnel only and not accessible to the general public.
- b. The prescription department shall contain sufficient fixtures, equipment, and supplies commensurate with the nature and scope of practice for that pharmacy.
- c. The prescription department shall include a sink with a hot and cold water supply, exclusive of restroom facilities, with approved sewage disposal.
- d. All areas where drugs and devices are stored shall be dry, well-lighted, well ventilated, and maintained at temperatures which will ensure the integrity of drugs prior to their dispensing as stipulated by the United States Pharmacopeia and/or manufacturer's or distributor's product labeling unless otherwise indicated by the board.
- e. The prescription department shall be secured by a physical barrier with suitable locks and a monitored alarm system capable of detecting unauthorized entry.
- f. Prescription and other patient healthcare information shall be maintained in a manner that protects the integrity and confidentiality of such information; and
- g. The dispensing site shall be configured and equipped to sustain optimal operation of all the technological components of the telepharmacy system.

2. Minimum Staffing Requirements

- a. The pharmacist-in-charge of the supervising pharmacy shall also be the pharmacist-in-charge of the telepharmacy dispensing site.
- b. The telepharmacy dispensing site does not require the personal presence of a pharmacist but it is permissible for a pharmacist to practice in that site.

- c. In the absence of a pharmacist, the site shall be staffed by one – and only one – certified pharmacy technician. The technician present at the telepharmacy dispensing site shall be included with the other personnel at the supervising pharmacy when calculating the ratio of pharmacists to technicians.
  - d. A pharmacy intern may not practice at a telepharmacy dispensing site.
  - e. Additional clerical personnel may also be present at the site.
3. Operational Standards
- a. The telepharmacy dispensing site shall be connected to its supervising pharmacy using the telepharmacy system.
  - b. In the event of an interruption in the proper operation of the telepharmacy system, the telepharmacy dispensing site must immediately cease operations. No prescription shall be dispensed during the interruption and the staff shall post a sign at the entrance advising the public of an estimated date or time of resumption of services.
  - c. The dispensing of prescriptions shall be construed as completed at the supervising pharmacy; therefore, the telepharmacy dispensing site shall use the supervising pharmacy's dispensing information system.
  - d. The telepharmacy system shall permit prescription labels to be generated from the supervising pharmacy or the telepharmacy dispensing site.
    - i. New prescriptions may be received and entered at the supervising pharmacy with a label printed at the telepharmacy dispensing site; or
    - ii. New prescriptions received at the telepharmacy dispensing site may be entered by the technician with all verification, utilization review, and final check the responsibility of the pharmacist at the supervising pharmacy.
  - e. As part of the final check, the pharmacist shall verify the source container, prescription medication, and prescription label against the prescription form, using the technology in the telepharmacy system.
  - f. A pharmacist shall counsel the patient or patient's agent for all new prescriptions and refills, using the technology in the telepharmacy system.
  - g. The pharmacist-in-charge shall be responsible for routine inspection of the telepharmacy dispensing site. The policies and procedures shall identify the inspection criteria to be monitored. Each inspection shall be conducted no later than thirty (30) days after the previous inspection. The inspection reports detailing the findings of each inspection shall be retained for at least two (2) years and shall be readily retrievable upon request by the board or its agent.
4. Recordkeeping Requirements
- a. The dispensing information system shall be capable of recording the names or initials of the pharmacist responsible for final verification of the prescription as well as the technician assisting in the dispensing process and to print those identities on the prescription label.
  - b. Prescriptions filled at the telepharmacy dispensing site shall be distinguishable on records from those filled at the supervising pharmacy.

- c. Records of activities at the telepharmacy dispensing site shall be distinguishable from the records of activities at the supervising pharmacy.
- d. Telepharmacy dispensing sites holding controlled substances shall maintain a perpetual inventory of controlled substances and drugs of concern.